

Appendix B Data Tables

B.3.1 Length of time firm has been carrying out work under legal assistance by Sheriffdom

		Sheriffdom						Total
		Glasgow and Strathkelvin	Grampian, Highland and Islands	Lothian and Borders	North Strathclyde	South Strathclyde, Dumfries and Galloway	Tayside, Central and Fife	
Under one year	Count	1	0	1	0	0	0	2
	%	2.5%	.0%	2.9%	.0%	.0%	.0%	.9%
1 year up to 3 years	Count	2	0	4	2	0	4	12
	%	5.0%	.0%	11.8%	4.3%	.0%	9.5%	5.3%
Over 3 years and up to 5 years	Count	3	3	0	0	2	2	10
	%	7.5%	12.5%	.0%	.0%	5.1%	4.8%	4.4%
Over 5 years and up to 10 years	Count	4	8	2	6	2	1	23
	%	10.0%	33.3%	5.9%	13.0%	5.1%	2.4%	10.2%
Over 10 years	Count	30	13	26	37	35	34	175
	%	75.0%	54.2%	76.5%	80.4%	89.7%	81.0%	77.8%
Don't know or unsure	Count	0	0	1	1	0	1	3
	%	.0%	.0%	2.9%	2.2%	.0%	2.4%	1.3%
Total	Count	40	24	34	46	39	42	225
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

B.3.2 Case types handled by firm by firm's MAIN case type

		Firms MAIN Case Type			Total
		Civil	Criminal	Children's	
Criminal Legal Aid	Count	66	96	1	163
	%	52.0%	100.0%	50.0%	
Criminal Legal Aid - Summary	Count	62	91	1	154
	%	48.8%	94.8%	50.0%	
Criminal Legal Aid - Solemn	Count	54	88	1	143
	%	42.5%	91.7%	50.0%	
Criminal Legal Aid - Duty	Count	47	85	1	133
	%	37.0%	88.5%	50.0%	
Criminal Legal Aid - Criminal Appeals	Count	50	85	1	136
	%	39.4%	88.5%	50.0%	
Civil Legal Aid	Count	127	49	1	177
	%	100.0%	51.0%	50.0%	
Civil Legal Aid - Family Cases	Count	113	46	1	160
	%	89.0%	47.9%	50.0%	
Civil Legal Aid - Non-family cases	Count	100	41	1	142
	%	78.7%	42.7%	50.0%	
Children's Legal Aid	Count	82	47	2	131
	%	64.6%	49.0%	100.0%	
Children's Legal Aid - Legal Aid Cases	Count	75	44	2	121
	%	59.1%	45.8%	100.0%	
Private	Count	105	72	1	178
	%	82.7%	75.0%	50.0%	
Private - Family	Count	89	38	1	128
	%	70.1%	39.6%	50.0%	
Private - Commercial	Count	74	36	0	110
	%	58.3%	37.5%	.0%	
Private - Conveyancing	Count	82	40	1	123
	%	64.6%	41.7%	50.0%	
Private - Executries	Count	80	39	1	120
	%	63.0%	40.6%	50.0%	
Mental Health Cases	Count	35	22	0	57
	%	27.6%	22.9%	.0%	
Immigration/Asylum Seeker Cases	Count	15	7	0	22
	%	11.8%	7.3%	.0%	
Tribunals	Count	36	27	0	63
	%	28.3%	28.1%	.0%	
Any other not mentioned	Count	8	3	0	11
	%	6.3%	3.1%	.0%	
Total	Count	127	96	2	225

B.3.3 Case types handled by firm by urban/rural/town geography

		Urban/Town/Rural		Total
		Urban	Town/Rural	
Criminal Legal Aid	Count	74	89	163
	%	71.8%	73.0%	
Criminal Legal Aid - Summary	Count	69	85	154
	%	67.0%	69.7%	
Criminal Legal Aid - Solemn	Count	67	76	143
	%	65.0%	62.3%	
Criminal Legal Aid - Duty	Count	65	68	133
	%	63.1%	55.7%	
Criminal Legal Aid - Criminal Appeals	Count	64	72	136
	%	62.1%	59.0%	
Civil Legal Aid	Count	74	103	177
	%	71.8%	84.4%	
Civil Legal Aid - Family Cases	Count	64	96	160
	%	62.1%	78.7%	
Civil Legal Aid - Non-family cases	Count	58	84	142
	%	56.3%	68.9%	
Children's Legal Aid	Count	55	76	131
	%	53.4%	62.3%	
Children's Legal Aid - Legal Aid Cases	Count	50	71	121
	%	48.5%	58.2%	
Private	Count	75	103	178
	%	72.8%	84.4%	
Private - Family	Count	52	76	128
	%	50.5%	62.3%	
Private - Commercial	Count	40	70	110
	%	38.8%	57.4%	
Private - Conveyancing	Count	47	76	123
	%	45.6%	62.3%	
Private - Executries	Count	48	72	120
	%	46.6%	59.0%	
Mental Health Cases	Count	17	40	57
	%	16.5%	32.8%	
Immigration/Asylum Seeker Cases	Count	10	12	22
	%	9.7%	9.8%	
Tribunals	Count	25	38	63
	%	24.3%	31.1%	
Any other not mentioned	Count	3	8	11
	%	2.9%	6.6%	
Total	Count	103	122	225

B.3.4 Case types handled by firm by gender

		Gender		Total
		Male	Female	
Criminal Legal Aid	Count	138	25	163
	%	78.0%	52.1%	
Criminal Legal Aid - Summary	Count	130	24	154
	%	73.4%	50.0%	
Criminal Legal Aid - Solemn	Count	120	23	143
	%	67.8%	47.9%	
Criminal Legal Aid - Duty	Count	112	21	133
	%	63.3%	43.8%	
Criminal Legal Aid - Criminal Appeals	Count	116	20	136
	%	65.5%	41.7%	
Civil Legal Aid	Count	132	45	177
	%	74.6%	93.8%	
Civil Legal Aid - Family Cases	Count	118	42	160
	%	66.7%	87.5%	
Civil Legal Aid - Non-family cases	Count	111	31	142
	%	62.7%	64.6%	
Children's Legal Aid	Count	98	33	131
	%	55.4%	68.8%	
Children's Legal Aid - Legal Aid Cases	Count	88	33	121
	%	49.7%	68.8%	
Private	Count	140	38	178
	%	79.1%	79.2%	
Private - Family	Count	96	32	128
	%	54.2%	66.7%	
Private - Commercial	Count	92	18	110
	%	52.0%	37.5%	
Private - Conveyancing	Count	98	25	123
	%	55.4%	52.1%	
Private - Executries	Count	97	23	120
	%	54.8%	47.9%	
Mental Health Cases	Count	49	8	57
	%	27.7%	16.7%	
Immigration/Asylum Seeker Cases	Count	17	5	22
	%	9.6%	10.4%	
Tribunals	Count	54	9	63
	%	30.5%	18.8%	
Any other not mentioned	Count	8	3	11
	%	4.5%	6.3%	
Total	Count	177	48	225

B.3.5 Firm's MAIN case type by gender

		Gender		Total
		Male	Female	
Civil	Count	88	39	127
	%	49.7%	81.3%	56.4%
Criminal	Count	88	8	96
	%	49.7%	16.7%	42.7%
Children's	Count	1	1	2
	%	.6%	2.1%	.9%
Total	Count	177	48	225
	%	100.0%	100.0%	100.0%

B.3.6 Percentage of firm's work which is funded privately by firm's MAIN case type

		Firms MAIN Case Type			Total
		Civil	Criminal	Children's	
None	Count	2	1	0	3
	%	1.6%	1.0%	.0%	1.3%
1-25%	Count	16	55	2	73
	%	12.6%	57.3%	100.0%	32.4%
26-50%	Count	19	11	0	30
	%	15.0%	11.5%	.0%	13.3%
51-75%	Count	37	12	0	49
	%	29.1%	12.5%	.0%	21.8%
76-100%	Count	44	10	0	54
	%	34.6%	10.4%	.0%	24.0%
Don't know or unsure	Count	9	7	0	16
	%	7.1%	7.3%	.0%	7.1%
Total	Count	127	96	2	225
	%	100.0%	100.0%	100.0%	100.0%

B.3.7 Percentage of firm's work which is funded privately by urban/town/rural geography

		Urban/Town/Rural		Total
		Urban	Town/Rural	
None	Count	3	0	3
	%	2.9%	.0%	1.3%
1-25%	Count	42	31	73
	%	40.8%	25.4%	32.4%
26-50%	Count	16	14	30
	%	15.5%	11.5%	13.3%
51-75%	Count	20	29	49
	%	19.4%	23.8%	21.8%
76-100%	Count	14	40	54
	%	13.6%	32.8%	24.0%
Don't know or unsure	Count	8	8	16
	%	7.8%	6.6%	7.1%
Total	Count	103	122	225
	%	100.0%	100.0%	100.0%

B.3.8 Changes to firms caseload: Criminal assistance by way of representation (ABWOR) by percentage of firm's work which is funded privately?

		What percentage of your firm's work is funded privately?						Total
		None	1-25%	26-50%	51-75%	76-100%	Don't know or unsure	
Increased	Count	1	39	14	13	7	4	78
	%	100.0%	60.0%	66.7%	35.1%	26.9%	30.8%	47.9%
Stayed the same	Count	0	16	0	16	9	8	49
	%	.0%	24.6%	.0%	43.2%	34.6%	61.5%	30.1%
Decreased	Count	0	8	4	5	9	0	26
	%	.0%	12.3%	19.0%	13.5%	34.6%	.0%	16.0%
Don't know	Count	0	2	3	2	1	1	9
	%	.0%	3.1%	14.3%	5.4%	3.8%	7.7%	5.5%
NA	Count	0	0	0	1	0	0	1
	%	.0%	.0%	.0%	2.7%	.0%	.0%	.6%
Total	Count	1	65	21	37	26	13	163
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

B.3.9 Number of solicitors firm employs by Sheriffdom

		Sheriffdom						Total
		Glasgow and Strathkelvin	Grampian, Highland and Islands	Lothian and Borders	North Strathclyde	South Strathclyde, Dumfries and Galloway	Tayside, Central and Fife	
1 - Sole practitioner	Count	14	4	5	9	8	3	43
	%	35.0%	16.7%	14.7%	19.6%	20.5%	7.1%	19.1%
2-4	Count	18	14	12	26	20	17	107
	%	45.0%	58.3%	35.3%	56.5%	51.3%	40.5%	47.6%
5-9	Count	2	4	10	8	8	16	48
	%	5.0%	16.7%	29.4%	17.4%	20.5%	38.1%	21.3%
10>	Count	6	2	7	3	3	5	26
	%	15.0%	8.3%	20.6%	6.5%	7.7%	11.9%	11.6%
Don't know	Count	0	0	0	0	0	1	1
	%	.0%	.0%	.0%	.0%	.0%	2.4%	.4%
Total	Count	40	24	34	46	39	42	225
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

B.3.10 Length of time firm has been carrying out work under legal assistance by number of solicitors employed

		How many solicitors does your firm employ?					Total
		1 - Sole practitioner	2-4	5-9	10>	Don't know	
Under one year	Count	1	1	0	0	0	2
	%	2.3%	.9%	.0%	.0%	.0%	.9%
1 year up to 3 years	Count	7	4	1	0	0	12
	%	16.3%	3.7%	2.1%	.0%	.0%	5.3%
Over 3 years and up to 5 years	Count	4	6	0	0	0	10
	%	9.3%	5.6%	.0%	.0%	.0%	4.4%
Over 5 years and up to 10 years	Count	6	17	0	0	0	23
	%	14.0%	15.9%	.0%	.0%	.0%	10.2%
Over 10 years	Count	25	79	46	24	1	175
	%	58.1%	73.8%	95.8%	92.3%	100.0%	77.8%
Don't know or unsure	Count	0	0	1	2	0	3
	%	.0%	.0%	2.1%	7.7%	.0%	1.3%
Total	Count	43	107	48	26	1	225
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

B.3.11 Number of solicitors firm employs by urban/town/rural geography

		Urban/Town/Rural		Total
		Urban	Town/Rural	
1 - Sole practitioner	Count	24	19	43
	%	23.3%	15.6%	19.1%
2-4	Count	46	61	107
	%	44.7%	50.0%	47.6%
5-9	Count	16	32	48
	%	15.5%	26.2%	21.3%
10>	Count	17	9	26
	%	16.5%	7.4%	11.6%
Don't know	Count	0	1	1
	%	.0%	.8%	.4%
Total	Count	103	122	225
	%	100.0%	100.0%	100.0%

B.3.12 Number of solicitors providing legal assistance work by percentage of firm's work which is funded privately?

		What percentage of your firm's work is funded privately?						Total
		None	1-25%	26-50%	51-75%	76-100%	Don't know or unsure	
1	Count	0	1	4	11	14	0	30
	%	.0%	1.4%	13.3%	22.4%	25.9%	.0%	13.3%
2-4	Count	2	37	18	26	25	5	113
	%	66.7%	50.7%	60.0%	53.1%	46.3%	31.3%	50.2%
5-9	Count	0	11	7	3	5	4	30
	%	.0%	15.1%	23.3%	6.1%	9.3%	25.0%	13.3%
10>	Count	0	0	0	2	3	2	7
	%	.0%	.0%	.0%	4.1%	5.6%	12.5%	3.1%
Don't know	Count	0	0	0	1	0	0	1
	%	.0%	.0%	.0%	2.0%	.0%	.0%	.4%
Not disclosed	Count	1	24	1	6	7	5	44
	%	33.3%	32.9%	3.3%	12.2%	13.0%	31.3%	19.6%
Total	Count	3	73	30	49	54	16	225
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

B.3.13 Solicitor positions working on legal assistance cases by firm's MAIN case type

		Firms MAIN Case Type			Total
		Civil	Criminal	Children's	
Trainee Solicitor	Count	16	10	0	26
	%	14.7%	13.9%	.0%	
Assistant Solicitor	Count	42	28	1	71
	%	38.5%	38.9%	100.0%	
Senior Solicitor	Count	6	3	0	9
	%	5.5%	4.2%	.0%	
Associate	Count	19	12	0	31
	%	17.4%	16.7%	.0%	
Partner	Count	107	69	1	177
	%	98.2%	95.8%	100.0%	
Solicitor Advocate	Count	4	3	0	7
	%	3.7%	4.2%	.0%	
Other Solicitor	Count	13	8	0	21
	%	11.9%	11.1%	.0%	
Don't know	Count	1	0	0	1
	%	.9%	.0%	.0%	
Total	Count	109	72	1	182

B.3.14 Solicitor positions working on legal assistance cases urban/rural/town geography

		Urban/Town/Rural		Total
		Urban	Town/Rural	
Trainee Solicitor	Count	15	11	26
	%	19.0%	10.7%	
Assistant Solicitor	Count	31	40	71
	%	39.2%	38.8%	
Senior Solicitor	Count	5	4	9
	%	6.3%	3.9%	
Associate	Count	18	13	31
	%	22.8%	12.6%	
Partner	Count	78	99	177
	%	98.7%	96.1%	
Solicitor Advocate	Count	6	1	7
	%	7.6%	1.0%	
Other Solicitor	Count	15	6	21
	%	19.0%	5.8%	
Don't know	Count	0	1	1
	%	.0%	1.0%	
Total	Count	79	103	182

B.3.15 Solicitor positions working on legal assistance cases by gender

		Gender		Total
		Male	Female	
Trainee Solicitor	Count	16	10	26
	%	11.3%	24.4%	
Assistant Solicitor	Count	56	15	71
	%	39.7%	36.6%	
Senior Solicitor	Count	7	2	9
	%	5.0%	4.9%	
Associate	Count	25	6	31
	%	17.7%	14.6%	
Partner	Count	136	41	177
	%	96.5%	100.0%	
Solicitor Advocate	Count	5	2	7
	%	3.5%	4.9%	
Other Solicitor	Count	17	4	21
	%	12.1%	9.8%	
Don't know	Count	1	0	1
	%	.7%	.0%	
Total	Count	141	41	182

B.3.16 Likelihood that firm will recruit trainee solicitors within the next year by number of solicitors firm employs

		How many solicitors does your firm employ?					Total
		1 - Sole practitioner	2-4	5-9	10>	Dont know	
Most likely	Count	2	6	5	11	1	25
	%	4.7%	5.6%	10.4%	42.3%	100.0%	11.1%
Quite likely	Count	1	10	2	5	0	18
	%	2.3%	9.3%	4.2%	19.2%	.0%	8.0%
Unlikely	Count	6	31	20	2	0	59
	%	14.0%	29.0%	41.7%	7.7%	.0%	26.2%
Very unlikely	Count	34	60	21	7	0	122
	%	79.1%	56.1%	43.8%	26.9%	.0%	54.2%
Don't know	Count	0	0	0	1	0	1
	%	.0%	.0%	.0%	3.8%	.0%	.4%
Total	Count	43	107	48	26	1	225
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

B.3.17 Will the trainee be expected to provide work under any type of legal assistance, and if so which ones by firms MAIN case type

		Firms MAIN Case Type		Total
		Civil	Criminal	
Yes - Civil	Count	15	0	15
	%	57.7%	.0%	34.9%
Yes - Criminal	Count	0	10	10
	%	.0%	58.8%	23.3%
Yes - Children's	Count	2	0	2
	%	7.7%	.0%	4.7%
No	Count	6	2	8
	%	23.1%	11.8%	18.6%
Maybe	Count	1	3	4
	%	3.8%	17.6%	9.3%
Don't know	Count	2	2	4
	%	7.7%	11.8%	9.3%
Total	Count	26	17	43
	%	100.0%	100.0%	100.0%

B.3.18 Will the trainee be expected to provide work under any type of legal assistance, and if so which ones by percentage of firm's work which is funded privately

		What percentage of your firm's work is funded privately?					Total
		1-25%	26-50%	51-75%	76-100%	Dont know or unsure	
Yes - Civil	Count	2	1	6	4	2	15
	%	13.3%	25.0%	75.0%	30.8%	66.7%	34.9%
Yes - Criminal	Count	9	1	0	0	0	10
	%	60.0%	25.0%	.0%	.0%	.0%	23.3%
Yes - Children's	Count	1	0	0	1	0	2
	%	6.7%	.0%	.0%	7.7%	.0%	4.7%
No	Count	0	1	0	6	1	8
	%	.0%	25.0%	.0%	46.2%	33.3%	18.6%
Maybe	Count	2	0	0	2	0	4
	%	13.3%	.0%	.0%	15.4%	.0%	9.3%
Don't know	Count	1	1	2	0	0	4
	%	6.7%	25.0%	25.0%	.0%	.0%	9.3%
Total	Count	15	4	8	13	3	43
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

B.3.19 For how long have you personally been carrying out work under legal assistance by gender

		Gender		Total
		Male	Female	
Under 1 year	Count	2	2	4
	%	.7%	1.4%	1.0%
1 year up to 3 years	Count	8	24	32
	%	2.9%	16.7%	7.7%
Over 3 years and up to 5 years	Count	17	14	31
	%	6.3%	9.7%	7.5%
Over 5 years and up to 10 years	Count	30	21	51
	%	11.0%	14.6%	12.3%
Over 10 years	Count	215	83	298
	%	79.0%	57.6%	71.6%
Total	Count	272	144	416
	%	100.0%	100.0%	100.0%

B.3.20 For how long have you personally been carrying out work under legal assistance by job role

		Job Role		Total
		Partners	All Others	
Under 1 year	Count	0	4	4
	%	.0%	2.1%	1.0%
1 year up to 3 years	Count	5	27	32
	%	2.2%	14.1%	7.7%
Over 3 years and up to 5 years	Count	5	26	31
	%	2.2%	13.6%	7.5%
Over 5 years and up to 10 years	Count	15	36	51
	%	6.7%	18.8%	12.3%
Over 10 years	Count	200	98	298
	%	88.9%	51.3%	71.6%
Total	Count	225	191	416
	%	100.0%	100.0%	100.0%

B.3.21 Individuals MAIN case type by gender

		Gender		Total
		Male	Female	
Civil	Count	150	116	266
	%	55.1%	80.6%	63.9%
Criminal	Count	121	22	143
	%	44.5%	15.3%	34.4%
Children's	Count	1	6	7
	%	.4%	4.2%	1.7%
Total	Count	272	144	416
	%	100.0%	100.0%	100.0%

B.4.1 Likelihood that firm will still be doing any type of legal assistance work in three years time by percentage of firm's work which is funded privately

		What percentage of your firm's work is funded privately?					Don't know or unsure	Total
		None	1-25%	26-50%	51-75%	76-100%		
Certain to	Count	0	39	14	17	9	4	83
	%	.0%	53.4%	46.7%	34.7%	16.7%	25.0%	36.9%
Likely to	Count	2	28	14	29	31	10	114
	%	66.7%	38.4%	46.7%	59.2%	57.4%	62.5%	50.7%
Not likely to	Count	1	2	2	3	13	0	21
	%	33.3%	2.7%	6.7%	6.1%	24.1%	.0%	9.3%
Certain not to	Count	0	1	0	0	0	1	2
	%	.0%	1.4%	.0%	.0%	.0%	6.3%	.9%
Don't know	Count	0	3	0	0	1	1	5
	%	.0%	4.1%	.0%	.0%	1.9%	6.3%	2.2%
Total	Count	3	73	30	49	54	16	225
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

B.4.2 Since the extension of the rules for eligibility for civil legal aid last year has your firm turned away clients who may have qualified for civil legal assistance by number of solicitors firm employs

		How many solicitors does your firm employ?					Total
		1 - Sole practitioner	2-4	5-9	10>	Dont know	
Yes	Count	5	19	16	6	1	47
	%	27.8%	31.1%	55.2%	33.3%	100.0%	37.0%
No	Count	12	42	12	7	0	73
	%	66.7%	68.9%	41.4%	38.9%	.0%	57.5%
Don't know or Can't remember	Count	1	0	1	5	0	7
	%	5.6%	.0%	3.4%	27.8%	.0%	5.5%
Total	Count	18	61	29	18	1	127
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

B.4.3 Since the extension of the rules for eligibility for civil legal aid last year has your firm turned away clients who may have qualified for civil legal assistance by urban/town/rural geography

		Urban/Town/Rural		Total
		Urban	Town/Rural	
Yes	Count	14	33	47
	%	25.9%	45.2%	37.0%
No	Count	34	39	73
	%	63.0%	53.4%	57.5%
Don't know or Can't remember	Count	6	1	7
	%	11.1%	1.4%	5.5%
Total	Count	54	73	127
	%	100.0%	100.0%	100.0%

B.4.4 Since the extension of the rules for eligibility for civil legal aid last year has your firm turned away clients who may have qualified for civil legal assistance by Sheriffdom

		Sheriffdom						Total
		Glasgow and Strathkelvin	Grampian, Highland and Islands	Lothian and Borders	North Strathclyde	South Strathclyde, Dumfries and Galloway	Tayside, Central and Fife	
Yes	Count	2	8	8	8	8	13	47
	%	13.3%	66.7%	36.4%	28.6%	32.0%	52.0%	37.0%
No	Count	10	4	11	20	17	11	73
	%	66.7%	33.3%	50.0%	71.4%	68.0%	44.0%	57.5%
Don't know or Can't remember	Count	3	0	3	0	0	1	7
	%	20.0%	.0%	13.6%	.0%	.0%	4.0%	5.5%
Total	Count	15	12	22	28	25	25	127
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

B.4.5 Which of the following statements applies to the number of legal assistance solicitors in your local area by individuals MAIN case type

		Individuals MAIN case type			Total
		Civil	Criminal	Children's	
Too many	Count	8	22	0	30
	%	3.0%	15.4%	.0%	7.2%
About right	Count	128	95	5	228
	%	48.1%	66.4%	71.4%	54.8%
Too few	Count	106	15	2	123
	%	39.8%	10.5%	28.6%	29.6%
Don't know	Count	24	11	0	35
	%	9.0%	7.7%	.0%	8.4%
Total	Count	266	143	7	416
	%	100.0%	100.0%	100.0%	100.0%

B.4.6 Which of the following statements applies to the number of legal assistance solicitors in your local area by gender

		Gender		Total
		Male	Female	
Too many	Count	24	6	30
	%	8.8%	4.2%	7.2%
About right	Count	149	79	228
	%	54.8%	54.9%	54.8%
Too few	Count	70	53	123
	%	25.7%	36.8%	29.6%
Don't know	Count	29	6	35
	%	10.7%	4.2%	8.4%
Total	Count	272	144	416
	%	100.0%	100.0%	100.0%

B.4.8 Unmet demand in areas of work in your local area by partners & job role

		Job Role		Total
		Partners	All Others	
Criminal Legal Aid	Count	15	11	26
	%	6.7%	5.8%	
Criminal Legal Aid - Summary	Count	11	9	20
	%	4.9%	4.7%	
Criminal Legal Aid - Solemn	Count	9	7	16
	%	4.0%	3.7%	
Criminal Legal Aid - Duty	Count	6	5	11
	%	2.7%	2.6%	
Criminal Legal Aid - Criminal Appeals	Count	4	5	9
	%	1.8%	2.6%	
Criminal Legal Aid - Don't know	Count	2	0	2
	%	.9%	.0%	
Civil Legal Aid	Count	82	74	156
	%	36.4%	38.7%	
Civil Legal Aid - Family Cases	Count	58	50	108
	%	25.8%	26.2%	
Civil Legal Aid - Non-family	Count	47	47	94
	%	20.9%	24.6%	
Civil Legal Aid - Don't know	Count	3	4	7
	%	1.3%	2.1%	
Children's Legal Aid	Count	23	32	55
	%	10.2%	16.8%	
Children's Legal Aid - Legal Aid Cases	Count	20	27	47
	%	8.9%	14.1%	
Children's Legal Aid - Don't know	Count	1	1	2
	%	.4%	.5%	
Private	Count	10	15	25
	%	4.4%	7.9%	
Private - Family	Count	6	11	17
	%	2.7%	5.8%	
Private - Commercial	Count	5	4	9
	%	2.2%	2.1%	
Private - Conveyancing	Count	4	5	9
	%	1.8%	2.6%	
Private - Executries	Count	3	5	8
	%	1.3%	2.6%	
Private - Don't know	Count	0	1	1
	%	.0%	.5%	
Mental Health Cases	Count	35	32	67
	%	15.6%	16.8%	
Immigration/Asylum Seeker	Count	30	33	63
	%	13.3%	17.3%	
Tribunals	Count	15	16	31
	%	6.7%	8.4%	
Any other not mentioned	Count	16	10	26
	%	7.1%	5.2%	
No unmet demands	Count	79	54	133
	%	35.1%	28.3%	
Don't know	Count	19	20	39
	%	8.4%	10.5%	
Total	Count	225	191	416

B.4.9 Unmet demand in areas of work in your local area by Sheriffdom

		Sheriffdom					Total	
		Glasgow and Strathkelvin	Grampian, Highland and Islands	Lothian and Borders	North Strathclyde	South Strathclyde, Dumfries and Galloway		Tayside, Central and Fife
Criminal Legal Aid	Count	3	7	1	4	9	2	26
	%	3.8%	12.5%	1.6%	5.0%	16.7%	2.4%	
Criminal Legal Aid - Summary	Count	3	5	1	4	7	0	20
	%	3.8%	8.9%	1.6%	5.0%	13.0%	.0%	
Criminal Legal Aid - Solemn	Count	2	5	0	4	5	0	16
	%	2.5%	8.9%	.0%	5.0%	9.3%	.0%	
Criminal Legal Aid - Duty	Count	1	3	0	2	5	0	11
	%	1.3%	5.4%	.0%	2.5%	9.3%	.0%	
Criminal Legal Aid - Criminal Appeals	Count	1	2	0	2	4	0	9
	%	1.3%	3.6%	.0%	2.5%	7.4%	.0%	
Criminal Legal Aid - Don't know	Count	0	1	0	0	1	0	2
	%	.0%	1.8%	.0%	.0%	1.9%	.0%	
Civil Legal Aid	Count	29	41	26	20	17	23	156
	%	36.3%	73.2%	41.3%	25.0%	31.5%	27.7%	
Civil Legal Aid - Family Cases	Count	23	33	18	12	10	12	108
	%	28.8%	58.9%	28.6%	15.0%	18.5%	14.5%	
Civil Legal Aid - Non-family	Count	18	27	13	14	8	14	94
	%	22.5%	48.2%	20.6%	17.5%	14.8%	16.9%	
Civil Legal Aid - Don't know	Count	3	2	1	1	0	0	7
	%	3.8%	3.6%	1.6%	1.3%	.0%	.0%	
Children's Legal Aid	Count	6	16	12	6	6	9	55
	%	7.5%	28.6%	19.0%	7.5%	11.1%	10.8%	
Children's Legal Aid - Legal Aid Cases	Count	6	16	9	6	4	6	47
	%	7.5%	28.6%	14.3%	7.5%	7.4%	7.2%	
Children's Legal Aid - Don't know	Count	0	0	1	0	1	0	2
	%	.0%	.0%	1.6%	.0%	1.9%	.0%	
Private	Count	2	9	4	4	3	3	25
	%	2.5%	16.1%	6.3%	5.0%	5.6%	3.6%	
Private - Family	Count	1	7	2	3	2	2	17
	%	1.3%	12.5%	3.2%	3.8%	3.7%	2.4%	
Private - Commercial	Count	1	4	2	1	1	0	9
	%	1.3%	7.1%	3.2%	1.3%	1.9%	.0%	
Private - Conveyancing	Count	2	3	1	2	1	0	9
	%	2.5%	5.4%	1.6%	2.5%	1.9%	.0%	
Private - Executries	Count	1	4	1	1	1	0	8
	%	1.3%	7.1%	1.6%	1.3%	1.9%	.0%	
Private - Don't know	Count	0	1	0	0	0	0	1
	%	.0%	1.8%	.0%	.0%	.0%	.0%	
Mental Health Cases	Count	8	16	2	17	10	14	67
	%	10.0%	28.6%	3.2%	21.3%	18.5%	16.9%	
Immigration/Asylum Seeker	Count	12	9	7	14	6	15	63
	%	15.0%	16.1%	11.1%	17.5%	11.1%	18.1%	
Tribunals	Count	2	6	2	9	5	7	31
	%	2.5%	10.7%	3.2%	11.3%	9.3%	8.4%	
Any other not mentioned	Count	3	1	4	7	8	3	26
	%	3.8%	1.8%	6.3%	8.8%	14.8%	3.6%	
No unmet demands	Count	26	6	15	31	21	34	133
	%	32.5%	10.7%	23.8%	38.8%	38.9%	41.0%	
Don't know	Count	10	2	12	5	2	8	39
	%	12.5%	3.6%	19.0%	6.3%	3.7%	9.6%	
Total	Count	80	56	63	80	54	83	416

B.5.1 Satisfaction with the application process for Criminal Advice and Assistance/ABWOR by method of submitting applications

		e1 Do you submit your legal assistance applications to the Legal Aid Board using paper forms or via legal aid online?					Total
		All via legal aid online	Mostly via legal aid online	using paper forms	All via paper forms	About half and half	
Very satisfied	Count %	29 60.4%	14 37.8%	1 5.9%	2 6.1%	2 25.0%	48 33.6%
Mostly satisfied	Count %	13 27.1%	16 43.2%	9 52.9%	17 51.5%	4 50.0%	59 41.3%
Neutral or no opinion	Count %	3 6.3%	4 10.8%	2 11.8%	5 15.2%	1 12.5%	15 10.5%
Mostly dissatisfied	Count %	2 4.2%	3 8.1%	3 17.6%	5 15.2%	1 12.5%	14 9.8%
Very dissatisfied	Count %	1 2.1%	0 .0%	2 11.8%	3 9.1%	0 .0%	6 4.2%
Don't use	Count %	0 .0%	0 .0%	0 .0%	1 3.0%	0 .0%	1 .7%
Total	Count %	48 100.0%	37 100.0%	17 100.0%	33 100.0%	8 100.0%	143 100.0%

B.5.2 Satisfaction with the application process for Criminal Summary Applications by method of submitting applications

		e1 Do you submit your legal assistance applications to the Legal Aid Board using paper forms or via legal aid online?					Total
		All via legal aid online	Mostly via legal aid online	using paper forms	All via paper forms	About half and half	
Very satisfied	Count %	28 58.3%	9 24.3%	1 5.9%	4 12.1%	1 12.5%	43 30.1%
Mostly satisfied	Count %	16 33.3%	17 45.9%	9 52.9%	20 60.6%	6 75.0%	68 47.6%
Neutral or no opinion	Count %	2 4.2%	5 13.5%	2 11.8%	2 6.1%	0 .0%	11 7.7%
Mostly dissatisfied	Count %	1 2.1%	4 10.8%	4 23.5%	5 15.2%	1 12.5%	15 10.5%
Very dissatisfied	Count %	1 2.1%	0 .0%	1 5.9%	2 6.1%	0 .0%	4 2.8%
Don't know	Count %	0 .0%	1 2.7%	0 .0%	0 .0%	0 .0%	1 .7%
Don't use	Count %	0 .0%	1 2.7%	0 .0%	0 .0%	0 .0%	1 .7%
Total	Count %	48 100.0%	37 100.0%	17 100.0%	33 100.0%	8 100.0%	143 100.0%

B.5.3 Satisfaction with the application process for Criminal Sanction Applications by method of submitting applications

		e1 Do you submit your legal assistance applications to the Legal Aid Board using paper forms or via legal aid online?					Total
		All via legal aid online	Mostly via legal aid online	using paper forms	All via paper forms	About half and half	
Very satisfied	Count %	15 31.3%	4 10.8%	2 11.8%	2 6.1%	0 .0%	23 16.1%
Mostly satisfied	Count %	21 43.8%	17 45.9%	4 23.5%	21 63.6%	5 62.5%	68 47.6%
Neutral or no opinion	Count %	7 14.6%	5 13.5%	2 11.8%	4 12.1%	1 12.5%	19 13.3%
Mostly dissatisfied	Count %	1 2.1%	7 18.9%	4 23.5%	3 9.1%	0 .0%	15 10.5%
Very dissatisfied	Count %	1 2.1%	2 5.4%	5 29.4%	3 9.1%	1 12.5%	12 8.4%
Don't know	Count %	1 2.1%	2 5.4%	0 .0%	0 .0%	1 12.5%	4 2.8%
Don't use	Count %	2 4.2%	0 .0%	0 .0%	0 .0%	0 .0%	2 1.4%
Total	Count %	48 100.0%	37 100.0%	17 100.0%	33 100.0%	8 100.0%	143 100.0%

B.5.4 Satisfaction with the application process for Civil Advice and Assistance/ABWOR by method of submitting applications

		e1 Do you submit your legal assistance applications to the Legal Aid Board using paper forms or via legal aid online?						Total
		All via legal aid online	Mostly via legal aid online	using paper forms	All via paper forms	About half and half	submit applications	
Very satisfied	Count %	32 45.7%	16 21.9%	4 15.4%	9 11.0%	2 14.3%	0 .0%	63 23.7%
Mostly satisfied	Count %	32 45.7%	40 54.8%	13 50.0%	48 58.5%	8 57.1%	0 .0%	141 53.0%
Neutral or no opinion	Count %	2 2.9%	4 5.5%	5 19.2%	14 17.1%	2 14.3%	1 100.0%	28 10.5%
Mostly dissatisfied	Count %	1 1.4%	6 8.2%	2 7.7%	7 8.5%	2 14.3%	0 .0%	18 6.8%
Very dissatisfied	Count %	1 1.4%	5 6.8%	1 3.8%	1 1.2%	0 .0%	0 .0%	8 3.0%
Don't know	Count %	1 1.4%	2 2.7%	0 .0%	0 .0%	0 .0%	0 .0%	3 1.1%
Don't use	Count %	1 1.4%	0 .0%	1 3.8%	3 3.7%	0 .0%	0 .0%	5 1.9%
Total	Count %	70 100.0%	73 100.0%	26 100.0%	82 100.0%	14 100.0%	1 100.0%	266 100.0%

B.5.5 Satisfaction with the application process for Civil Special Urgency by method of submitting applications

		e1 Do you submit your legal assistance applications to the Legal Aid Board using paper forms or via legal aid online?						Total
		All via legal aid online	Mostly via legal aid online	using paper forms	All via paper forms	About half and half	submit applications	
Very satisfied	Count	14	7	6	11	1	0	39
	%	20.0%	9.6%	23.1%	13.4%	7.1%	.0%	14.7%
Mostly satisfied	Count	41	39	13	42	9	0	144
	%	58.6%	53.4%	50.0%	51.2%	64.3%	.0%	54.1%
Neutral or no opinion	Count	6	6	2	14	0	1	29
	%	8.6%	8.2%	7.7%	17.1%	.0%	100.0%	10.9%
Mostly dissatisfied	Count	0	8	4	4	3	0	19
	%	.0%	11.0%	15.4%	4.9%	21.4%	.0%	7.1%
Very dissatisfied	Count	0	4	0	4	1	0	9
	%	.0%	5.5%	.0%	4.9%	7.1%	.0%	3.4%
Don't know	Count	4	2	0	0	0	0	6
	%	5.7%	2.7%	.0%	.0%	.0%	.0%	2.3%
Don't use	Count	5	7	1	7	0	0	20
	%	7.1%	9.6%	3.8%	8.5%	.0%	.0%	7.5%
Total	Count	70	73	26	82	14	1	266
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

B.5.6 Introducing separate forms for family and non family cases has been helpful to me by gender

		Gender		Total
		Male	Female	
Strongly agree	Count	41	52	93
	%	27.3%	44.8%	35.0%
Tend to agree	Count	52	32	84
	%	34.7%	27.6%	31.6%
Neither agree nor disagree	Count	28	14	42
	%	18.7%	12.1%	15.8%
Tend to disagree	Count	16	6	22
	%	10.7%	5.2%	8.3%
Strongly disagree	Count	5	3	8
	%	3.3%	2.6%	3.0%
Don't know	Count	4	2	6
	%	2.7%	1.7%	2.3%
Don't use	Count	4	7	11
	%	2.7%	6.0%	4.1%
Total	Count	150	116	266
	%	100.0%	100.0%	100.0%

B.5.9 Satisfaction with the accounts process for "Criminal legal aid" by Sheriffdom

		Sheriffdom						Total
		Glasgow and Strathkelvin	Grampian, Highland and Islands	Lothian and Borders	North Strathclyde	South Strathclyde, Dumfries and Galloway	Tayside, Central and Fife	
Very satisfied	Count %	5 15.2%	4 19.0%	4 17.4%	7 28.0%	4 26.7%	2 7.7%	26 18.2%
Mostly satisfied	Count %	24 72.7%	7 33.3%	9 39.1%	13 52.0%	8 53.3%	17 65.4%	78 54.5%
Neutral or no opinion	Count %	1 3.0%	2 9.5%	5 21.7%	2 8.0%	0 .0%	0 .0%	10 7.0%
Mostly dissatisfied	Count %	0 .0%	4 19.0%	1 4.3%	0 .0%	2 13.3%	2 7.7%	9 6.3%
Very dissatisfied	Count %	0 .0%	0 .0%	0 .0%	1 4.0%	1 6.7%	2 7.7%	4 2.8%
Don't know	Count %	2 6.1%	2 9.5%	2 8.7%	0 .0%	0 .0%	0 .0%	6 4.2%
Don't use	Count %	1 3.0%	2 9.5%	2 8.7%	2 8.0%	0 .0%	3 11.5%	10 7.0%
Total	Count %	33 100.0%	21 100.0%	23 100.0%	25 100.0%	15 100.0%	26 100.0%	143 100.0%

B.5.10 Are "All civil legal assistance cases in general" paid better, worse or the same as they were 3 years ago by urban/town/rural geography

		Urban/Town/Rural		Total
		Urban	Town/Rural	
Better off	Count %	10 8.1%	35 24.5%	45 16.9%
Worse	Count %	61 49.6%	42 29.4%	103 38.7%
No change	Count %	29 23.6%	43 30.1%	72 27.1%
Don't know	Count %	23 18.7%	23 16.1%	46 17.3%
Total	Count %	123 100.0%	143 100.0%	266 100.0%

B.5.11 Are "Family - Non Complex Cases" paid better, worse or the same as they were 3 years ago by Sheriffdom

		Sheriffdom						Total
		Glasgow and Strathkelvin	Grampian, Highland and Islands	Lothian and Borders	North Strathclyde	South Strathclyde, Dumfries and Galloway	Tayside, Central and Fife	
Better off	Count %	3 6.7%	7 20.6%	2 5.3%	14 25.5%	9 23.7%	10 17.9%	45 16.9%
Worse	Count %	16 35.6%	8 23.5%	10 26.3%	18 32.7%	11 28.9%	12 21.4%	75 28.2%
No change	Count %	7 15.6%	8 23.5%	12 31.6%	9 16.4%	11 28.9%	27 48.2%	74 27.8%
Don't know	Count %	19 42.2%	11 32.4%	14 36.8%	14 25.5%	7 18.4%	7 12.5%	72 27.1%
Total	Count %	45 100.0%	34 100.0%	38 100.0%	55 100.0%	38 100.0%	56 100.0%	266 100.0%

B.5.12 Are "Family - Complex Cases" paid better, worse or the same as they were 3 years ago by Sheriffdom

		Sheriffdom						Total
		Glasgow and Strathkelvin	Grampian, Highland and Islands	Lothian and Borders	North Strathclyde	South Strathclyde, Dumfries and Galloway	Tayside, Central and Fife	
Better off	Count	2	7	1	8	5	6	29
	%	4.4%	20.6%	2.6%	14.5%	13.2%	10.7%	10.9%
Worse	Count	13	11	18	24	20	24	110
	%	28.9%	32.4%	47.4%	43.6%	52.6%	42.9%	41.4%
No change	Count	8	3	5	8	7	18	49
	%	17.8%	8.8%	13.2%	14.5%	18.4%	32.1%	18.4%
Don't know	Count	22	13	14	15	6	8	78
	%	48.9%	38.2%	36.8%	27.3%	15.8%	14.3%	29.3%
Total	Count	45	34	38	55	38	56	266
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

B.5.13 Are "Family - Complex Cases" paid better, worse or the same as they were 3 years ago by urban/town/rural geography

		Urban/Town/Rural		Total
		Urban	Town/Rural	
Better off	Count	7	22	29
	%	5.7%	15.4%	10.9%
Worse	Count	54	56	110
	%	43.9%	39.2%	41.4%
No change	Count	17	32	49
	%	13.8%	22.4%	18.4%
Don't know	Count	45	33	78
	%	36.6%	23.1%	29.3%
Total	Count	123	143	266
	%	100.0%	100.0%	100.0%

B.5.14 Are "Family - Non Complex Cases" paid better, worse or the same as they were 3 years ago by urban/town/rural geography

		Urban/Town/Rural		Total
		Urban	Town/Rural	
Better off	Count	12	33	45
	%	9.8%	23.1%	16.9%
Worse	Count	47	28	75
	%	38.2%	19.6%	28.2%
No change	Count	22	52	74
	%	17.9%	36.4%	27.8%
Don't know	Count	42	30	72
	%	34.1%	21.0%	27.1%
Total	Count	123	143	266
	%	100.0%	100.0%	100.0%

B.5.15 Are "Reparation" cases paid better, worse or the same as they were 3 years ago by urban/town/rural geography

		Urban/Town/Rural		Total
		Urban	Town/Rural	
Better off	Count	3	7	10
	%	2.4%	4.9%	3.8%
Worse	Count	27	16	43
	%	22.0%	11.2%	16.2%
No change	Count	15	34	49
	%	12.2%	23.8%	18.4%
Don't know	Count	78	86	164
	%	63.4%	60.1%	61.7%
Total	Count	123	143	266
	%	100.0%	100.0%	100.0%

B.5.16 Do you think the difference in fees between legal assistance work and private work has increased, decreased or stayed the same in the last 3 years by individuals MAIN case type

		Civil	Criminal	Children's	
Increased	Count	210	89	5	304
	%	78.9%	62.2%	71.4%	73.1%
Decreased	Count	14	12	0	26
	%	5.3%	8.4%	.0%	6.3%
Stayed the same	Count	24	27	2	53
	%	9.0%	18.9%	28.6%	12.7%
Don't know	Count	18	15	0	33
	%	6.8%	10.5%	.0%	7.9%
Total	Count	266	143	7	416
	%	100.0%	100.0%	100.0%	100.0%

B.5.17 Do you think the difference in fees between legal assistance work and private work has increased, decreased or stayed the same in the last 3 years by urban/town/rural geography

		Urban/Town/Rural		Total
		Urban	Town/Rural	
Increased	Count	155	149	304
	%	76.7%	69.6%	73.1%
Decreased	Count	10	16	26
	%	5.0%	7.5%	6.3%
Stayed the same	Count	17	36	53
	%	8.4%	16.8%	12.7%
Don't know	Count	20	13	33
	%	9.9%	6.1%	7.9%
Total	Count	202	214	416
	%	100.0%	100.0%	100.0%

B.6.1 Overall, how easy is it for you to find the information you are looking for in the handbook by Sheriffdom

		Sheriffdom						Total
		Glasgow and Strathkelvin	Grampian, Highland and Islands	Lothian and Borders	North Strathclyde	South Strathclyde, Dumfries and Galloway	Tayside, Central and Fife	
Easy most of the time	Count %	14 32.6%	11 34.4%	20 55.6%	24 44.4%	9 25.0%	15 28.8%	93 36.8%
Easy some of the time	Count %	17 39.5%	7 21.9%	4 11.1%	17 31.5%	11 30.6%	14 26.9%	70 27.7%
Difficult some of the time	Count %	8 18.6%	8 25.0%	4 11.1%	4 7.4%	4 11.1%	13 25.0%	41 16.2%
Difficult most of the time	Count %	4 9.3%	4 12.5%	6 16.7%	6 11.1%	10 27.8%	10 19.2%	40 15.8%
About half and half	Count %	0 .0%	2 6.3%	2 5.6%	3 5.6%	2 5.6%	0 .0%	9 3.6%
Total	Count %	43 100.0%	32 100.0%	36 100.0%	54 100.0%	36 100.0%	52 100.0%	253 100.0%

B.6.2 Do you read the Board's Mailshots by job role

		Job Role		Total
		Partners	All Others	
Yes, always	Count %	152 67.6%	104 54.5%	256 61.5%
Yes, sometimes	Count %	66 29.3%	73 38.2%	139 33.4%
Very rarely	Count %	2 .9%	7 3.7%	9 2.2%
No, never	Count %	5 2.2%	5 2.6%	10 2.4%
Other	Count %	0 .0%	2 1.0%	2 .5%
Total	Count %	225 100.0%	191 100.0%	416 100.0%

B.6.3 Do you use email and/or the internet in your role by individuals MAIN case type

		Individuals MAIN case type			Total
		Civil	Criminal	s	
Yes, I use both	Count %	257 96.6%	125 87.4%	6 85.7%	388 93.3%
I use the internet only	Count %	2 .8%	1 .7%	0 .0%	3 .7%
I use email only	Count %	0 .0%	1 .7%	0 .0%	1 .2%
No, I do not use either	Count %	7 2.6%	16 11.2%	1 14.3%	24 5.8%
Total	Count %	266 100.0%	143 100.0%	7 100.0%	416 100.0%

B.6.4 Do you use email and/or the internet in your role by gender

		Gender		Total
		Male	Female	
Yes, I use both	Count	247	141	388
	%	90.8%	97.9%	93.3%
I use the internet only	Count	3	0	3
	%	1.1%	.0%	.7%
I use email only	Count	1	0	1
	%	.4%	.0%	.2%
No, I do not use either	Count	21	3	24
	%	7.7%	2.1%	5.8%
Total	Count	272	144	416
	%	100.0%	100.0%	100.0%

B.6.5 How often do you visit the Board's website by length of time you have personally been carrying out work under legal assistance

		For how long have you personally been carrying out work under legal assistance?					Total
		Under 1 year	1 year up to 3 years	Over 3 years and up to 5 years	Over 5 years and up to 10 years	Over 10 years	
At least once a week	Count	4	17	20	28	130	199
	%	100.0%	53.1%	64.5%	54.9%	43.6%	47.8%
At least once a month	Count	0	12	7	14	72	105
	%	.0%	37.5%	22.6%	27.5%	24.2%	25.2%
Once every 3-6 months	Count	0	0	0	3	44	47
	%	.0%	.0%	.0%	5.9%	14.8%	11.3%
Once every 7-12 months	Count	0	0	0	0	15	15
	%	.0%	.0%	.0%	.0%	5.0%	3.6%
Never	Count	0	2	2	5	16	25
	%	.0%	6.3%	6.5%	9.8%	5.4%	6.0%
Do not use the internet	Count	0	1	2	1	21	25
	%	.0%	3.1%	6.5%	2.0%	7.0%	6.0%
Total	Count	4	32	31	51	298	416
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

B.6.6 Overall, to what extent do you agree that the Board provides you with sufficient guidance regarding account issues by individuals MAIN case type

		Individuals MAIN case type			Total
		Civil	Criminal	s	
Strongly Agree	Count	10	20	0	30
	%	3.8%	14.0%	.0%	7.2%
Tend to agree	Count	83	56	4	143
	%	31.2%	39.2%	57.1%	34.4%
Neither agree nor disagree	Count	37	18	1	56
	%	13.9%	12.6%	14.3%	13.5%
Tend to disagree	Count	61	25	1	87
	%	22.9%	17.5%	14.3%	20.9%
Strongly disagree	Count	47	12	1	60
	%	17.7%	8.4%	14.3%	14.4%
Don't know	Count	28	12	0	40
	%	10.5%	8.4%	.0%	9.6%
Total	Count	266	143	7	416
	%	100.0%	100.0%	100.0%	100.0%

B.7.1 Since the Reforms is your firm undertaking more or less criminal legal assistance work by Sheriffdom

		Sheriffdom						Total
		Glasgow and Strathkelvin	Grampian, Highland and Islands	Lothian and Borders	North Strathclyde	South Strathclyde, Dumfries and Galloway	Tayside, Central and Fife	
Doing more	Count	4	4	1	5	0	3	17
	%	12.1%	19.0%	4.3%	20.0%	.0%	11.5%	11.9%
Doing less	Count	12	9	14	8	14	19	76
	%	36.4%	42.9%	60.9%	32.0%	93.3%	73.1%	53.1%
No change	Count	14	8	8	11	1	2	44
	%	42.4%	38.1%	34.8%	44.0%	6.7%	7.7%	30.8%
Don't know	Count	3	0	0	0	0	2	5
	%	9.1%	.0%	.0%	.0%	.0%	7.7%	3.5%
Too early to say	Count	0	0	0	1	0	0	1
	%	.0%	.0%	.0%	4.0%	.0%	.0%	.7%
Total	Count	33	21	23	25	15	26	143
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

B.7.2 Have the changes in criminal legal assistance fees impacted on services delivered to clients by urban/town/rural geography

		Urban/Town/Rural		Total
		Urban	Town/Rural	
Yes	Count	33	14	47
	%	44.0%	20.6%	32.9%
No	Count	36	47	83
	%	48.0%	69.1%	58.0%
Don't know	Count	4	5	9
	%	5.3%	7.4%	6.3%
Too early to say	Count	2	2	4
	%	2.7%	2.9%	2.8%
Total	Count	75	68	143
	%	100.0%	100.0%	100.0%

B.7.3 Reasons for not attending a roadshow by urban/town/rural geography

		Urban/Town/Rural		Total
		Urban	Town/Rural	
Someone else from the firm attended and passed on the information	Count	1	0	1
	%	10.0%	.0%	
Location was not convenient	Count	0	3	3
	%	.0%	33.3%	
Time was not convenient	Count	2	2	4
	%	20.0%	22.2%	
Didn't know about it	Count	1	0	1
	%	10.0%	.0%	
Did not think it would be useful	Count	1	1	2
	%	10.0%	11.1%	
Didn't have the time	Count	3	4	7
	%	30.0%	44.4%	
Received information through other means	Count	0	2	2
	%	.0%	22.2%	
Other	Count	3	2	5
	%	30.0%	22.2%	
Total	Count	10	9	19

B.7.4 Overall, how well informed did you feel about the changes being made to legal assistance as a result of the Summary Justice Reforms by job role

		Job Role		Total
		Partners	All Others	
Very well informed	Count	24	11	35
	%	27.3%	20.0%	24.5%
Reasonably well informed	Count	47	40	87
	%	53.4%	72.7%	60.8%
Not very well informed	Count	17	4	21
	%	19.3%	7.3%	14.7%
Total	Count	88	55	143
	%	100.0%	100.0%	100.0%

B.8.1 Are you aware of the Scottish Legal Aid Board's Simplification Programme by job role

		Job Role		Total
		Partners	All Others	
Yes	Count	82	55	137
	%	60.7%	42.0%	51.5%
No	Count	50	73	123
	%	37.0%	55.7%	46.2%
Don't know or Can't remember	Count	3	3	6
	%	2.2%	2.3%	2.3%
Total	Count	135	131	266
	%	100.0%	100.0%	100.0%

B.8.2 Did you find the roadshow useful by gender

		Gender		Total
		Male	Female	
Yes	Count	55	31	86
	%	94.8%	79.5%	88.7%
No	Count	3	7	10
	%	5.2%	17.9%	10.3%
Can't remember	Count	0	1	1
	%	.0%	2.6%	1.0%
Total	Count	58	39	97
	%	100.0%	100.0%	100.0%

B.8.3 Reasons for not attending a roadshow by urban/rural/town geography

		Urban/Town/Rural		Total
		Urban	Town/Rural	
Someone else from the firm attended and passed on the information	Count	7	10	17
	%	8.8%	12.3%	
Location was not convenient	Count	3	13	16
	%	3.8%	16.0%	
Time was not convenient	Count	17	24	41
	%	21.3%	29.6%	
Didn't know about it	Count	20	18	38
	%	25.0%	22.2%	
Did not think it would be useful	Count	1	3	4
	%	1.3%	3.7%	
Didn't have the time	Count	19	18	37
	%	23.8%	22.2%	
Received information through other means	Count	7	4	11
	%	8.8%	4.9%	
Other	Count	13	9	22
	%	16.3%	11.1%	
Don't know	Count	7	2	9
	%	8.8%	2.5%	
Total	Count	80	81	161

B.9.4 Has your work been subject to a peer review by job role

		Job Role		Total
		Partners	All Others	
Yes	Count	121	87	208
	%	89.6%	66.4%	78.2%
No	Count	11	30	41
	%	8.1%	22.9%	15.4%
Don't know or Can't remember	Count	3	14	17
	%	2.2%	10.7%	6.4%
Total	Count	135	131	266
	%	100.0%	100.0%	100.0%

B.9.5 I feel knowledgeable about the civil peer review process by job role

		Job Role		Total
		Partners	All Others	
Strongly agree	Count	33	16	49
	%	24.4%	12.2%	18.4%
Tend to agree	Count	69	59	128
	%	51.1%	45.0%	48.1%
Neither agree nor disagree	Count	10	6	16
	%	7.4%	4.6%	6.0%
Tend to disagree	Count	17	28	45
	%	12.6%	21.4%	16.9%
Strongly disagree	Count	2	16	18
	%	1.5%	12.2%	6.8%
Don't use	Count	4	6	10
	%	3.0%	4.6%	3.8%
Total	Count	135	131	266
	%	100.0%	100.0%	100.0%

B.9.6 I am mostly satisfied with the peer review process by job role

		Partners & All Others		Total
		Partners	All Others	
Strongly agree	Count	15	6	21
	%	11.1%	4.6%	7.9%
Tend to agree	Count	75	61	136
	%	55.6%	46.6%	51.1%
Neither agree nor disagree	Count	10	30	40
	%	7.4%	22.9%	15.0%
Tend to disagree	Count	11	11	22
	%	8.1%	8.4%	8.3%
Strongly disagree	Count	17	6	23
	%	12.6%	4.6%	8.6%
Don't use	Count	7	17	24
	%	5.2%	13.0%	9.0%
Total	Count	135	131	266
	%	100.0%	100.0%	100.0%

B.9.7 I feel knowledgeable about the civil peer review process by time carrying out legal assistance work

		c1 For how long have you personally been carrying out work under legal assistance?					Total
		Under 1 year	1 year up to 3 years	Over 3 years and up to 5 years	Over 5 years and up to 10 years	Over 10 years	
Strongly agree	Count	0	1	2	4	42	49
	%	.0%	4.0%	11.1%	11.1%	23.0%	18.4%
Tend to agree	Count	0	10	10	11	97	128
	%	.0%	40.0%	55.6%	30.6%	53.0%	48.1%
Neither agree nor disagree	Count	0	0	1	2	13	16
	%	.0%	.0%	5.6%	5.6%	7.1%	6.0%
Tend to disagree	Count	2	6	1	13	23	45
	%	50.0%	24.0%	5.6%	36.1%	12.6%	16.9%
Strongly disagree	Count	1	6	3	4	4	18
	%	25.0%	24.0%	16.7%	11.1%	2.2%	6.8%
Don't use	Count	1	2	1	2	4	10
	%	25.0%	8.0%	5.6%	5.6%	2.2%	3.8%
Total	Count	4	25	18	36	183	266
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

B.9.8 I am mostly satisfied with the peer review process by Peer Review Experience

		k1 Has your work been subject to a peer review?			Total
		Yes	No	Don't Know or Can't Remember	
Strongly Agree	Count	21	0	0	21
	%	10.1%	.0%	.0%	7.9%
Tend to agree	Count	121	12	3	136
	%	58.2%	29.3%	17.6%	51.1%
Neither agree nor disagree	Count	23	11	6	40
	%	11.1%	26.8%	35.3%	15.0%
Tend to disagree	Count	18	0	4	22
	%	8.7%	.0%	23.5%	8.3%
Strongly disagree	Count	22	1	0	23
	%	10.6%	2.4%	.0%	8.6%
Don't use	Count	3	17	4	24
	%	1.4%	41.5%	23.5%	9.0%
Total	Count	208	41	17	266
	%	100.0%	100.0%	100.0%	100.0%

B.9.9 The civil quality assurance scheme is an effective means of ensuring the quality of work conducted by a firm by Peer Review Experience

		k1 Has your work been subject to a peer review?			Total
		Yes	No	Don't Know or Can't Remember	
Strongly Agree	Count	17	1	1	19
	%	8.2%	2.4%	5.9%	7.1%
Tend to agree	Count	89	11	3	103
	%	42.8%	26.8%	17.6%	38.7%
Neither agree nor disagree	Count	31	9	6	46
	%	14.9%	22.0%	35.3%	17.3%
Tend to disagree	Count	31	2	3	36
	%	14.9%	4.9%	17.6%	13.5%
Strongly disagree	Count	39	0	0	39
	%	18.8%	.0%	.0%	14.7%
Don't use	Count	1	18	4	23
	%	.5%	43.9%	23.5%	8.6%
Total	Count	208	41	17	266
	%	100.0%	100.0%	100.0%	100.0%