



Operational Performance Overview Reports (SOPOR): December 2025

GENERAL NOTES:

- All figures are 3 month averages up to and including the month shown.

Applications:

- Durations are average calendar days.
- % Granted = Number of Grants / Total Number of Decisions.
- Accuracy is a measure for all application and all solicitor account types.

Accounts:

- Solicitor Accounts only.

BENCHMARKS 2025-2026

Two Civil applications, no Criminal applications and one Children's applications benchmarks were changed from April 2025 onwards.

Four Civil Accounts, three Criminal Accounts, one of which was a zone definition and three Children's accounts benchmarks were changed from April 2025 onwards.

These are highlighted in yellow. See text on **Bench Hist** tab for more info.

You can best see the changes by looking at the various charts, e.g. **Accts_BM_Chts** tab.

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