

Operational Performance Overview Reports (SOPOR): June 2026

ACCOUNTS

CIVIL															
	Current Benchmark	Better is	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current Zone defn
Average Calendar days to bank:															
Civil A&A & ABWOR	17.0	Lower	Met	Met	Worse than	Worse than	Worse than	Worse than	Worse than	Worse than	Worse than	Worse than	Worse than	Worse than	10%
Civil legal aid	25.0	Lower	Worse than	Worse than	Worse than	Worse than	Worse than	Worse than	Worse than	Worse than	Worse than	Worse than	Worse than	Worse than	10%
Negotiations	23.0	Lower	Met	Met	Worse than	Worse than	Worse than	Worse than	Worse than	Met	Worse than	Worse than	Met	Met	12.5%
Initial Assessments % paid in full	80.0%	Higher	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	5%
Ratio of Negotiations to Initial Assessments	9.0%	Lower	Met	Met	Met	Worse than	Worse than	Met	Met	Met	Met	Worse than	Worse than	Worse than	10%

Solicitor satisfaction	-	-	-	68%	-	-	-	-	-	-	-	-	-	-
Accuracy	-	-	-	-	-	-	-	-	-	-	-	-	-	-

CRIMINAL															
	Current Benchmark	Better is	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current Zone defn
Average Calendar days to bank:															
Criminal A&A	8.0	Lower	Met	Met	Better than	Better than	Better than	Met	Worse than	Worse than	Worse than	Met	Met	Met	10%
Criminal ABWOR Automatic	6.2	Lower	Met	Met	Met	Met	Met	Met	Worse than	Met	Met	Met	Met	Met	5%
Criminal ABWOR Non-automatic	10.0	Lower	Worse than	Met	Better than	Met	Met	Worse than	Met	Met	Better than	Better than	Met	Met	10%
Criminal Automatic	6.2	Lower	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	5%
Criminal Non-automatic	12.0	Lower	Better than	Better than	Better than	Better than	Better than	Met	Worse than	Worse than	Met	Met	Worse than	Worse than	10%
Solemn	18.0	Lower	Better than	Better than	Met	Met	Met	Met	Worse than	Worse than	Worse than	Worse than	Worse than	Worse than	10%
Negotiations	23.0	Lower	Met	Met	Worse than	Worse than	Worse than	Worse than	Worse than	Met	Worse than	Worse than	Worse than	Worse than	12.5%
Initial Assessments % paid in full	93.0%	Higher	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	3%
Ratio of Negotiations to Initial Assessments	4.0%	Lower	Better than	Better than	Better than	Met	Met	Met	Better than	Better than	Better than	Met	Met	Met	10%

Solicitor satisfaction	-	-	-	66%	-	-	-	-	-	-	-	-	-	-
Accuracy	-	-	-	-	-	-	-	-	-	-	-	-	-	-

CHILDRENS															
	Current Benchmark	Better is	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current Zone defn
Average Calendar days to bank:															
Childrens A&A & ABWOR	17.0	Lower	Met	Met	Better than	Met	Met	Met	Met	Met	Met	Met	Met	Met	10%
Childrens legal aid	19.0	Lower	Met	Met	Met	Worse than	Worse than	Worse than	Worse than	Met	Met	Met	Met	Met	10%
Negotiations	23.0	Lower	Better than	Met	Worse than	Worse than	Worse than	Better than	Better than	Better than	Better than	Better than	Better than	Better than	12.5%
Initial Assessments % paid in full	62.0%	Higher	Better than	Better than	Better than	Better than	Better than	Better than	Better than	Better than	Better than	Better than	Better than	Met	5%
Ratio of Negotiations to Initial Assessments	24.0%	Lower	Better than	Better than	Better than	Better than	Better than	Better than	Better than	Better than	Better than	Met	Worse than	Worse than	10%

Solicitor satisfaction	-	-	-	75%	-	-	-	-	-	-	-	-	-	-
Accuracy	-	-	-	-	-	-	-	-	-	-	-	-	-	-

GENERAL NOTES:

- All figures are 3 month averages up to and including the month shown.

Applications:

- Durations are average calendar days.
- % Granted = Number of Grants / Total Number of Decisions.

Accounts:

- Solicitor Accounts only.

- Accuracy is a measure for all application and all solicitor account types.

BENCHMARKS 2026-2027

Two Civil applications, no Criminal applications and two Children's applications benchmarks were changed from April 2026 onwards.

No Civil Accounts, two Criminal Accounts and two Children's accounts benchmarks were changed from April 2026 onwards.

These are highlighted in yellow. See text on **Bench Hist** tab for more info.