

Installing the Polycom software

A software client can be [downloaded from Polycom](#). Follow the steps below:

To begin installing the Polycom RealPresence desktop software:

- Scroll down to the section ‘Purchase RealPresence Desktop for Windows’ (please note, there are options for iOS as well)
- Select ‘Buy Now’

Purchase RealPresence Desktop for Windows

BUY NOW

- Fill in your details on the form and click the ‘Submit’ button
- On the next page select the ‘Click here to download’ link.

Thank you for your interest in Polycom RealPresence Desktop for Windows. Please click the link below and download the trial software from the Polycom support page. While on the support page you can download the user documentation that may assist with app installation and use.

NOTE: RealPresence Desktop version 2.3 currently supports Windows operating system only. In early July 2013 we will release version 3.0, which adds support for Apple® Mac OS X.

Once you have experienced the app capabilities contact your Polycom representative to purchase.

[Click Here to Download](#)

Select Trial Download and follow the installation steps

Now select one of the ‘Click here for trial download’ links. There are two options; Desktop for Windows and Desktop for Mac OS X.

Select the operating system that applies to your device.

Cloud Services	▼
Telepresence and Video	▲
ATX 300	
CX Series	+
Executive Collection	+
G7500	
HDX Series	+
Manageability Instrumentation	
Microsoft Teams Rooms	
OTX HD	+
Poly Studio X Family	+
Polycom EagleEye IV USB Camera	
Polycom Companion	

Polycom RealPresence Desktop



Polycom RealPresence Desktop is an easy-to-use video collaboration app that provides HD quality audio, video and content sharing for PC users. Unlike similar proprietary applications, RealPresence Desktop is standards based and extends your organization's existing video-enabled network, giving end users the same high quality experience from within the office or while on the road.

Click the links below to download the trial RealPresence Desktop app for Windows or Mac OS X. The trial will run fully functional for 30 days. After the trial period, simply register to a CMA Series, RealPresence Resource Manager or purchase a license from your authorized Polycom reseller to activate.

- » [Click Here for Trial Download - RealPresence Desktop for Windows](#)
- » [Click Here for Trial Download - RealPresence Desktop for Mac OS X](#)

The application available for download is governed by the terms of an [End User License Agreement \(EULA\)](#). By downloading, installing or using the application, you agree to comply with the applicable EULA terms and conditions.

Please Note: Polycom recommends all customers upgrade to RPD for Mac OS X version 3.2.3 or later. Please refer to the Release Note for details.

When prompted, select 'Save File'.

Polycom RealPresence Desktop



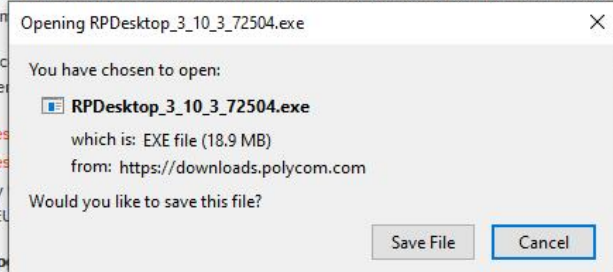
Polycom RealPresence Desktop is an easy-to-use video collaboration app that provides HD quality audio, video and content sharing for PC users. Unlike similar proprietary applications, RealPresence Desktop is standards based and extends your organization's existing video-enabled network, giving end users the same high quality experience from within the office or while on the road.

Click the links below to download the trial RealPresence Desktop app for Windows or Mac OS X. The trial will run fully functional for 30 days. After the trial period, simply register to a CMA Series, RealPresence Resource Manager or purchase a license from your authorized Polycom reseller to activate.

- » [Click Here for Trial Download - RealPresence Desktop for Windows](#)
- » [Click Here for Trial Download - RealPresence Desktop for Mac OS X](#)

The application available for download is governed by the terms of an [End User License Agreement \(EULA\)](#). By downloading, installing or using the application, you agree to comply with the applicable EULA terms and conditions.

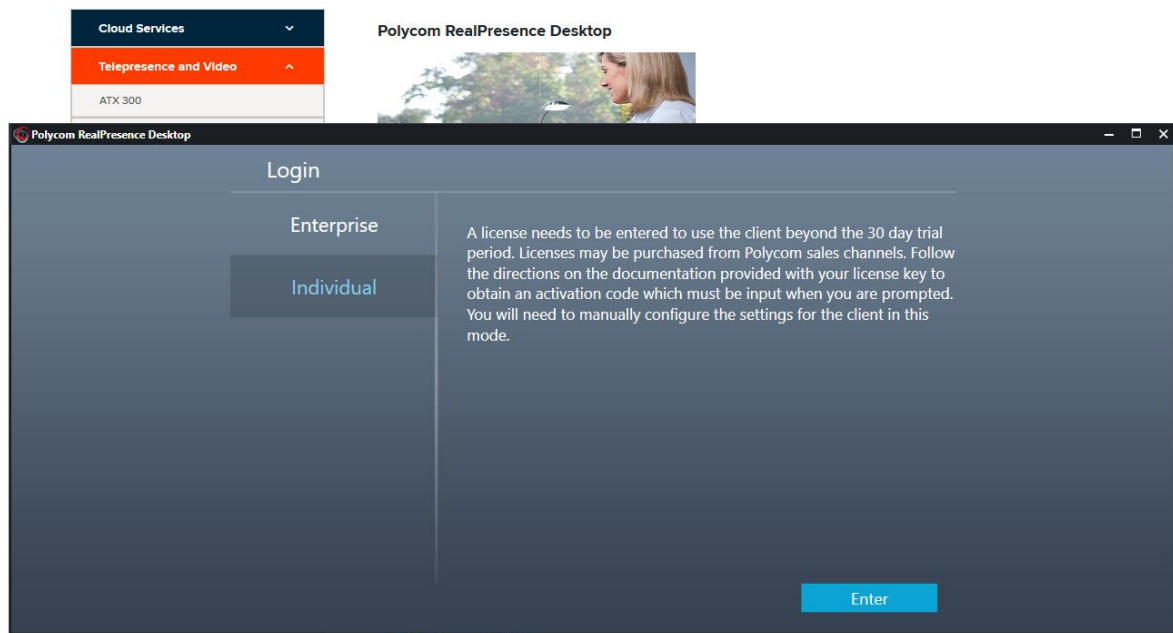
Please Note: Polycom recommends all customers upgrade to RPD for Mac OS X version 3.2.3 or later. Please refer to the Release Note for details.



Click your saved file and follow the installation steps, accepting the licence agreement.

Select Individual account and Trial

In the next window, select 'Individual' and then click 'Enter'.



Finally, select 'Trial'.

You will be presented with the option to place a call or connect a room.

Place a call should be selected when you are ready to do so.