



This is to certify that

DUNDEE CITIZENS ADVICE BUREAU

is accredited to provide the following
types of advice and information
in the following topics

Type III – Welfare Benefit and Money Debt

A handwritten signature in black ink, appearing to read "Ash Denham".

Ash Denham MSP
Minister for Community Safety



Scottish Government
Riaghaltas na h-Alba
gov.scot

DUNDEE CITIZENS ADVICE BUREAU

COMPETENCY ACHIEVED

3 Money and Welfare Benefits Related Advice Competences – Foundation Knowledge

- 3.1 Administrative Structure of the Benefits and Tax Credits Systems – Type III**
- 3.2 National Insurance Scheme – Type III**
- 3.3 Claims and Backdating – Type III**
- 3.4 Decision-Making, Disputes and Appeals – Type III**
- 3.5 Benefit and Tax Credit Overpayments – Type III**
- 3.6 Assessment, Initial Decision-Making and Holding Activity in Debt Cases – Type III**

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COMPETENCY ACHIEVED

4 Money and Welfare Benefits Related Advice Competences – Specialist Areas

- 4.1 Means-Tested Benefits – Type III**
- 4.2 Universal Credit – Type III**
- 4.3 Tax Credits – Type III**
- 4.4 The Social Fund and the Scottish Welfare Fund – Type III**
- 4.5 The Impact of Work on Benefits – Type III**
- 4.6 Child Element of Universal Credit, Child Benefit, Kinship Care Allowance and Guardian’s Allowance – Type III**
- 4.7 State Retirement Pension – Type III**
- 4.8 Personal Independence Payment, Disability Living Allowance and Attendance Allowance – Type III**
- 4.9 Benefits for People who have Limited Capability for Work – Type III**
- 4.10 Benefits for Industrial Injury and Disease – Type III**
- 4.11 Benefits for Veterans – Type III**
- 4.12 Carers Allowance – Type III**
- 4.13 Jobseeker’s Allowance – Type III**
- 4.14 Benefits for Maternity, Paternity and Adoption – Type III**

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4 Money and Welfare Benefits Related Advice Competences – Specialist Areas

- 4.15 Bereavement Benefits – Type III**
- 4.16 Benefits for People in Public Care – Type III**
- 4.17 Benefits for Students – Type III**
- 4.18 Benefits for People from Abroad and/or who are Subject to Immigration Control – Type III**
- 4.19 Ancillary Benefits – Type III**
- 4.20 Financial Statements – Type III**
- 4.21 Liability for Debts, Extortionate Credit, Unfair Contract Terms, Unenforceable Debts, Creditor Malpractice, Codes of Practice, etc – Type III**
- 4.22 Identifying and Agreeing Options in Debt Cases – Type III**
- 4.23 Negotiating and Making Offers to Creditors – Type III**
- 4.24 Diligence, Diligence Stoppers and Court Proceedings – Type III**
- 4.25 Bankruptcy and Trust Deeds – Type III**
- 4.26 The Debt Arrangement Scheme – Type III**
- 4.27 Recalls and Appeals against Court Decrees and Orders – Type III**
- 4.28 Utility Debts – Type III**

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COMPETENCY ACHIEVED

4 Money and Welfare Benefits Related Advice Competences – Specialist Areas

- 4.29 Local and National Tax Debts – Type III**
- 4.30 Rent Arrears – Type III**
- 4.31 Mortgages and Secured Loans – Type III**
- 4.32 Civil and Criminal Fines and other Financial Penalties – Type III**
- 4.33 Business Debts – Type III**