



This is to certify that

EAST DUNBARTONSHIRE CAB

is accredited to provide the following
types of advice and information
in the following topics

**Type II and III – Housing, Welfare Benefit and Money
Debt**

A handwritten signature in black ink, appearing to read "Ash Denham".

Ash Denham MSP
Minister for Community Safety



Scottish Government
Riaghaltas na h-Alba
gov.scot

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COMPETENCY ACHIEVED

2 Housing Specific Competences

- 2.1 Rent Arrears – Type III
- 2.2 Mortgages and Secured Loans – Type III
- 2.3 Universal Credit for housing costs and Housing Benefit Adviser Competences – Type III
- 2.4 Disrepair in Rented Housing – Type II
- 2.5 Housing Options – Type III
- 2.6 Discrimination in Housing – Type II
- 2.7 Eviction – Type III
- 2.8 Anti-Social Behaviour – Type III
- 2.9 Harassment and Illegal Eviction – Type III
- 2.10 Homelessness – Type III
- 2.11 Relationship Breakdown – Type II
- 2.12 Rent: Private Sector – Type III
- 2.13 Security of Tenure – Type II
- 2.14 Statutory Tenancy Rights – Type III
- 2.15 Repair and Improvement Grants – Type II

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3 Money and Welfare Benefits Related Advice Competences – Foundation Knowledge

- 3.1 Administrative Structure of the Benefits and Tax Credit Systems – Type III**
- 3.2 National Insurance Scheme – Type III**
- 3.3 Claims and Backdating – Type II**
- 3.4 Decision-Making, Disputes and Appeals
- Type III**
- 3.5 Benefit and Tax Credit Overpayments – Type III**
- 3.6 Assessment, Initial Decision-Making and Holding Activity in Debt Cases – Type III**

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4 Money and Welfare Benefits Related Advice Competences – Specialist Areas

- 4.1 Means-Tested Benefits – Type III**
- 4.2 Universal Credit – Type III**
- 4.3 Tax Credits – Type III**
- 4.4 The Social Fund and the Scottish Welfare Fund
- Type III**
- 4.5 The Impact of Work on Benefits – Type II**
- 4.6 Child Element of Universal Credit, Child
Benefit, Kinship Care Allowance and
Guardian's Allowance – Type II**
- 4.7 State Retirement Pension – Type II**
- 4.8 Personal Independence Payment, Disability
Living Allowance and Attendance Allowance
- Type III**
- 4.9 Benefits for People who have Limited
Capability for Work – Type III**
- 4.10 Benefits for Industrial Injury and Disease
- Type III**
- 4.11 Benefits for Veterans – Type II**
- 4.12 Carers Allowance – Type II**
- 4.13 Jobseeker's Allowance – Type III**
- 4.14 Benefits for Maternity, Paternity and Adoption
- Type II**

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4 Money and Welfare Benefits Related Advice Competences – Specialist Areas

- 4.15 Bereavement Benefits – Type III**
- 4.16 Benefits for People in Public Care – Type II**
- 4.17 Benefits for Students – Type II**
- 4.18 Benefits for People from Abroad and/or who are Subject to Immigration Control – Type III**
- 4.19 Ancillary Benefits – Type II**
- 4.20 Financial Statements – Type II**
- 4.21 Liability for Debts, Extortionate Credit, Unfair Contract Terms, Unenforceable Debts, Creditor Malpractice, Codes of Practice, etc. – Type III**
- 4.22 Identifying and Agreeing Options in Debt Cases – Type II**
- 4.23 Negotiating and Making Offers to Creditors – Type III**
- 4.24 Diligence, Diligence Stoppers and Court Proceedings – Type III**
- 4.25 Bankruptcy and Trust Deeds – Type III**
- 4.26 The Debt Arrangement Scheme – Type III**
- 4.27 Recalls and Appeals against Court Decrees and Orders – Type III**

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4 Money and Welfare Benefits Related Advice Competences – Specialist Areas

- 4.28 Utility Debts – Type II**
- 4.29 Local and National Tax Debts – Type III**
- 4.30 Rent Arrears – Type III**
- 4.31 Mortgages and Secured Loans – Type III**
- 4.32 Civil and Criminal Fines and other Financial Penalties – Type II**
- 4.33 Business Debts – Type II**