



This is to certify that

LEGAL SERVICES AGENCY

is accredited to provide the following
types of advice and information
in the following topics until 25 June 2022

TYPE I, II and III – Housing, Welfare Benefit and Money Debt

A handwritten signature in black ink, appearing to read "Ash Denham".

Ash Denham MSP
Minister for Community Safety



Scottish Government
Riaghaltas na h-Alba
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COMPETENCY ACHIEVED

2 Housing Specific Competences

- 2.1 Rent Arrears – Type III
- 2.2 Mortgages and Secured Loans – Type III
- 2.3 Universal Credit for housing costs and Housing Benefit Adviser competences – Type II
- 2.4 Disrepair in Rented Housing – Type III
- 2.5 Housing Options – Type II
- 2.6 Discrimination in Housing – Type III
- 2.7 Eviction – Type III
- 2.8 Anti-Social Behaviour – Type III
- 2.9 Harassment and Illegal Eviction– Type III
- 2.10 Homelessness – Type III
- 2.11 Relationship Breakdown – Type I
- 2.12 Rent: Private Sector – Type III
- 2.13 Security of Tenure – Type III
- 2.14 Statutory Tenancy Rights – Type III
- 2.15 Repair and Improvement Grants – Type I

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COMPETENCY ACHIEVED

3 Money and Welfare Benefits Related to Advice Competences – Foundation Knowledge

- 3.1 Administrative Structure of the Benefits and Tax Credits Systems – Type I
- 3.3 Claims and Backdating – Type I
- 3.4 Decision-Making, Disputes and Appeals – Type I
- 3.5 Benefit and Tax Credit Overpayments – Type I

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COMPETENCY ACHIEVED

4 Money and Welfare Benefits Related Advice Competences – Specialist Areas

- 4.1 Means-Tested Benefits – Type I
- 4.2 Universal Credit – Type I
- 4.3 Tax Credits – Type I
- 4.4 The Social Fund and the Scottish Welfare Fund.
- 4.5 The Impact of Work on Benefits – Type I
- 4.6 Child Element of Universal Credit, Child Benefit, Kinship Care Allowance and Guardian's Allowance – Type I
- 4.7 State Retirement Pension – Type I
- 4.8 Personal Independence Payment, Disability Living Allowance and Attendance Allowance – Type I
- 4.9 Benefits for People who have Limited Capability for Work – Type I
- 4.12 Carers Allowance – Type I
- 4.13 Jobseeker's Allowance – Type I
- 4.17 Benefits for Students – Type I
- 4.18 Benefits for People from Abroad and/or who are Subject to Immigration Control – Type I

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COMPETENCY ACHIEVED

4 Money and Welfare Benefits Related Advice Competences – Specialist Areas Cont.

- 4.20 Financial Statements – Type I
- 4.21 Liability for Debts, Extortionate Credit, Unfair Contract Terms, Unenforceable Debts, Creditor Malpractice, Codes of Practice, etc – Type I
- 4.22 Identifying and Agreeing Options in Debt Cases– Type I
- 4.23 Negotiating and Making Offers to Creditors– Type I
- 4.25 Bankruptcy and Trust Deeds– Type I
- 4.26 The Debt Arrangement Scheme– Type I
- 4.30 Rent Arrears – Type I