



This is to certify that

**SOUTH AYRSHIRE COUNCIL INFORMATION AND  
ADVICE HUB**

is accredited to provide the following  
types of advice and information  
in the following topics until 09 March 2024

**TYPE II & III – WELFARE BENEFIT & MONEY DEBT**

A handwritten signature in black ink, appearing to read "Ash Denham".

Ash Denham MSP  
Minister for Community Safety



Scottish Government  
Riaghaltas na h-Alba  
gov.scot

# **SOUTH AYRSHIRE COUNCIL INFORMATION AND ADVICE HUB**

## **COMPETENCY ACHIEVED**

### **3 Money and Welfare Benefits Related to Advice Competences – Foundation Knowledge**

- 3.1 Administrative Structure of the Benefits and Tax Credits Systems – Type III
- 3.2 National Insurance Scheme – Type III
- 3.3 Claims & Backdating – Type III
- 3.4 Decision-Making, Disputes and Appeals – Type III
- 3.5 Benefit & Tax Credit Overpayments – Type III
- 3.6 Assessment, Initial Decision-Making & Holding Activity in Debt Cases – Type II

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## **COMPETENCY ACHIEVED**

### **4 Money and Welfare Benefits Related Advice Competences – Specialist Areas**

- 4.1 Means-Tested Benefits – Type III
- 4.2 Universal Credit – Type III
- 4.3 Tax Credits – Type III
- 4.4 The Social Fund & the Scottish Welfare Fund – Type III
- 4.5 The Impact of Work on Benefits – Type III
- 4.8 Personal Independence Payment, Disability Living Allowance & Attendance Allowance – Type III
- 4.9 Benefits for People who have Limited Capability for Work – Type III
- 4.10 Benefits for Industrial Injury and Disease – Type III
- 4.12 Carers Allowance – Type III
- 4.13 Jobseeker's Allowance – Type III
- 4.14 Benefits for Maternity, Paternity and Adoption – Type III
- 4.15 Bereavement Benefits – Type III

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## **COMPETENCY ACHIEVED**

### **4 Money and Welfare Benefits Related Advice Competences – Specialist Areas Cont.**

- 4.18 Benefits for People from Abroad and/or who are Subject to Immigration Control – Type III
- 4.20 Financial Statements – Type II
- 4.22 Identifying & Agreeing Options in Debt Cases – Type II
- 4.23 Negotiating & Making Offers to Creditors– Type II
- 4.24 Diligence, Diligence Stoppers and Court Proceedings – Type II
- 4.25 Bankruptcy & Trust Deeds– Type II
- 4.26 The Debt Arrangement Scheme– Type II
- 4.28 Utility Debts – Type II
- 4.30 Rent Arrears – Type II
- 4.31 Mortgages and Secured loans – Type II