



This is to certify that

West of Scotland Regional Equality Council

is accredited to provide the following
types of advice and information
in the following topics until 31 March 2024

TYPE I – HOUSING, WELFARE BENEFIT & MONEY DEBT

A handwritten signature in black ink, appearing to read "Ash Denham".

Ash Denham MSP
Minister for Community Safety



Scottish Government
Riaghaltas na h-Alba
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COMPETENCY ACHIEVED

2 Housing Specific Competences

- 2.1 Rent Arrears – Type I
- 2.3 Universal Credit for housing costs and Housing Benefit Adviser competences – Type I
- 2.4 Disrepair in Rented Housing – Type I
- 2.5 Housing Options – Type I
- 2.6 Discrimination in Housing – Type I
- 2.7 Eviction – Type I
- 2.8 Anti-Social Behaviour – Type I
- 2.9 Harassment and Illegal Eviction– Type I
- 2.10 Homelessness – Type I
- 2.11 Relationship Breakdown – Type I
- 2.12 Rent: Private Sector – Type I
- 2.13 Security of Tenure – Type I
- 2.14 Statutory Tenancy Rights – Type I
- 2.15 Repair and Improvement Grants – Type I

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**3 Money and Welfare Benefits Related to Advice
Competences – Foundation Knowledge**

- 3.1 Administrative Structure of the Benefits and Tax Credits Systems – Type I
- 3.2 National Insurance Scheme – Type I
- 3.3 Claims & Backdating – Type I
- 3.4 Decision-Making, Disputes and Appeals – Type I
- 3.5 Benefit & Tax Credit Overpayments – Type I

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4 Money and Welfare Benefits Related Advice
Competences – Specialist Areas

- 4.1 Means-Tested Benefits – Type I
- 4.2 Universal Credit – Type I
- 4.3 Tax Credits – Type I
- 4.4 The Social Fund & the Scottish Welfare Fund– Type I
- 4.5 The Impact of Work on Benefits – Type I
- 4.6 Child Element of Universal Credit, Child Benefit, Kinship Care Allowance & Guardian's Allowance – Type I
- 4.7 State Retirement Pension – Type I
- 4.8 Personal Independence Payment, Disability Living Allowance & Attendance Allowance – Type I
- 4.9 Benefits for People who have Limited Capability for Work – Type I
- 4.12 Carers Allowance – Type I
- 4.13 Jobseeker's Allowance– Type I
- 4.14 Benefits for Maternity, Paternity and Adoption – Type I
- 4.15 Bereavement Benefits – Type I

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4 Money and Welfare Benefits Related Advice
Competences – Specialist Areas Cont.

- 4.17 Benefits for Students – Type I
- 4.18 Benefits for People from Abroad and/or who are Subject to Immigration Control – Type I
- 4.20 Financial Statements – Type I
- 4.21 Liability for Debts, Extortionate Credit, Unfair Contract Terms, Unenforceable Debts, Creditor Malpractice, Codes of Practice, etc – Type I
- 4.22 Identifying & Agreeing Options in Debt Cases – Type I
- 4.26 The Debt Arrangement Scheme– Type I
- 4.28 Utility Debts – Type I
- 4.29 Local and national Tax Debts – Type I
- 4.30 Rent Arrears – Type I
- 4.31 Mortgages and Secured loans – Type I
- 4.32 Civil and Criminal Fines and other Financial Penalties - Type I