

This is to certify that

MORAY CITIZENS ADVICE BUREAU

is accredited to provide the following
types of advice and information
in the following topics until 28 June 2024

Type II – Housing and Welfare Benefit



Ash Denham MSP
Minister for Community Safety

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COMPETENCY ACHIEVED

2 Housing Specific Competences

- 2.1 Rent Arrears – Type II
- 2.2 Mortgages & Secured Loans – Type II
- 2.3 Universal Credit for housing costs and Housing Benefit Adviser competences – Type II
- 2.4 Disrepair in Rented Housing – Type II
- 2.5 Housing Options – Type II
- 2.7 Eviction – Type II
- 2.8 Anti-Social Behaviour – Type II
- 2.9 Harassment and Illegal Eviction– Type II
- 2.10 Homelessness – Type II
- 2.11 Relationship Breakdown – Type II
- 2.12 Rent: Private Sector – Type II
- 2.13 Security of Tenure – Type II
- 2.14 Statutory Tenancy Rights – Type II
- 2.15 Repair and Improvement Grants – Type II

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**3 Money and Welfare Benefits Related to Advice
Competences – Foundation Knowledge**

- 3.1 Administrative Structure of the Benefits and Tax Credits Systems – Type II
- 3.2 National Insurance Scheme – Type II
- 3.3 Claims & Backdating – Type II
- 3.4 Decision-Making, Disputes and Appeals – Type II
- 3.5 Benefit & Tax Credit Overpayments – Type II

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**4 Money and Welfare Benefits Related Advice
Competences – Specialist Areas**

- 4.1 Means-Tested Benefits – Type II
- 4.2 Universal Credit – Type II
- 4.3 Tax Credits – Type II
- 4.4 The Social Fund & the Scottish Welfare Fund. – Type II
- 4.5 The Impact of Work on Benefits – Type II
- 4.6 Child Element of Universal Credit, Child Benefit, Kinship Care Allowance & Guardian's Allowance – Type II
- 4.7 State Retirement Pension – Type II
- 4.8 Personal Independence Payment, Disability Living Allowance & Attendance Allowance – Type II
- 4.9 Benefits for People who have Limited Capability for Work – Type II
- 4.10 Benefits for Industrial Injury and Disease – Type II
- 4.11 Benefits for Veterans – Type II
- 4.12 Carers Allowance – Type II
- 4.13 Jobseeker's Allowance – Type II
- 4.14 Benefits for Maternity, Paternity and Adoption – Type II
- 4.15 Bereavement Benefits – Type II

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**4 Money and Welfare Benefits Related Advice
Competences – Specialist Areas Cont.**

- 4.18 Benefits for People from Abroad and/or who are
Subject to Immigration Control – Type II
- 4.19 Ancillary Benefits – Type II