



This is to certify that

AGE SCOTLAND HELPLINE

is accredited to provide the following types of advice and information in the following topics until 21 October 2025

<u>TYPE I – HOUSING, WELFARE BENEFIT</u>

Ash Regan MSP Minister for Community Safety



Scottish Government Riaghaltas na h-Alba gov.scot

COMPETENCY ACHIEVED

2 Housing Specific Competences

- 2.3 Help with Rent and Council Tax Type I
- 2.5 Housing Options Type I
- 2.8 Anti-Social Behaviour Type I
- 2.11 Relationship Breakdown Type I
- 2.15 Repair and Improvement Grants Type I

COMPETENCY ACHIEVED

3 Money and Welfare Benefits Related Advice Competences – Foundation Knowledge

- 3.1 Administrative Structure of the Benefits and Tax Credits Systems – Type I
- 3.2 National Insurance Scheme Type I
- 3.3 Claims & Backdating Type I
- 3.4 Decision-Making, Disputes and Appeals Type I

COMPETENCY ACHIEVED

4 Money and Welfare Benefits Related Advice Competences – Specialist Areas

- 4.1 Means-Tested Benefits Type I
- 4.4 Social Fund, Scottish Welfare Fund, Best Start Grant and Funeral Support Payment – Type I
- 4.7 State Pension Type I
- 4.8 Personal Independence Payment, Disability Living Allowance, Attendance Allowance & Scottish Disability Assistance – Type I
- 4.11 Benefits for Veterans Type I

COMPETENCY ACHIEVED

4 Money and Welfare Benefits Related Advice Competences – Specialist Areas Cont.

- 4.12 Carers Allowance and Carer's Assistance Type I
- 4.15 Bereavement Benefits Type I
- 4.16 Benefits for People in Public Care Type I
- 4.18 Benefits for People from Abroad and People Subject to Immigration Control – Type I