



This is to certify that

HADDINGTON CITIZENS ADVICE BUREAU

is accredited to provide the following types of advice and information in the following topics until 13 December 2025

TYPE I, II & III – HOUSING, WELFARE BENEFIT & MONEY

<u>DEBT</u>

Minister for Community Safety



HADDINGTON CITIZENS ADVICE BUREAU

COMPETENCY ACHIEVED

2 Housing Specific Competences

- 2.1 Rent Arrears Type III
- 2.2 Mortgages & Secured Loans Type III
- 2.3 Help with Rent and Council Tax Type III
- 2.4 Disrepair in Rented Housing Type I
- 2.5 Housing Options Type II
- 2.7 Eviction Type III
- 2.8 Anti-Social Behaviour Type I
- 2.10 Homelessness Type II
- 2.11 Relationship Breakdown Type II
- 2.13 Security of Tenure Type II
- 2.14 Statutory Tenancy Rights Type I

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COMPETENCY ACHIEVED

4 Money and Welfare Benefits Related Advice Competences – Specialist Areas

- 4.1 Means-Tested Benefits Type III
- 4.2 Universal Credit
 - 4.2 (a) Universal Credit- Type III
 - 4.2 (b) Housing Element of Universal Credit, Housing Benefit and Council Tax Reduction – Type III
- 4.3 Tax Credits Type II
- 4.4 Social Fund, Scottish Welfare Fund, Best Start Grant and Funeral Support Payment Type II
- 4.5 The Impact of Work on Benefits Type I
- 4.6 Benefits for Children Type II
- 4.7 State Pension Type I
- 4.8 Personal Independence Payment, Disability Living Allowance, Attendance Allowance & Scottish Disability Assistance – Type III
- 4.9 Benefits for People who have Limited Capability for Work – Type III

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COMPETENCY ACHIEVED

4 Money and Welfare Benefits Related Advice Competences – Specialist Areas Cont.

- 4.12 Carers Allowance and Carer's Assistance Type II
- 4.13 Jobseeker's Allowance Type III
- 4.14 Benefits for Maternity, Paternity and Adoption –
 Type II
- 4.15 Bereavement Benefits Type III
- 4.17 Benefits for Students Type I
- 4.18 Benefits for People from Abroad and People Subject
- to Immigration Control Type II
- 4.19 Ancillary Benefits Type II
- 4.20 Financial Statements Type III
- 4.21 Liability for Debts, Extortionate Credit, Unfair Contract Terms, Unenforceable Debts, Creditor Malpractice, Codes of Practice, etc – Type II
- 4.22 Identifying & Agreeing Options in Debt Cases– Type III
- 4.23 Negotiating & Making Offers to Creditors Type III
- 4.24 Diligence, Diligence Stoppers and Court Proceedings
 Type III

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COMPETENCY ACHIEVED

4 Money and Welfare Benefits Related Advice Competences – Specialist Areas Cont.

- 4.25 Bankruptcy & Trust Deeds- Type III
- 4.26 The Debt Arrangement Scheme- Type III
- 4.27 Recalls & Appeals against Court Decrees and Orders– Type III
- 4.28 Utility Debts Type II
- 4.29 Local and National Tax Debts Type II
- 4.30 Rent Arrears Type III
- 4.31 Mortgages and Secured Loans Type III
- 4.32 Civil and Criminal Fines and other Financial Penalties Type I
- 4.33 Business Debts Type III