



This is to certify that

MONEY MATTERS MONEY ADVICE CENTRE

is accredited to provide the following types of advice and information in the following topics until 13 December 2026

<u>TYPE I – HOUSING AND TYPE II / III - WELFARE BENEFIT AND MONEY DEBT</u>

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COMPETENCY ACHIEVED

2 Housing Specific Competences

- 2.1 Rent Arrears Type I
- 2.2 Mortgages & Secured Loans Type I
- 2.3 Help with Rent and Council Tax Type I
- 2.4 Disrepair in Rented Housing Type I
- 2.5 Housing Options Type I
- 2.6 Discrimination in Housing Type I
- 2.7 Eviction Type I
- 2.8 Anti-Social Behaviour Type I
- 2.9 Harassment and Illegal Eviction- Type I
- 2.10 Homelessness Type I
- 2.11 Relationship Breakdown Type I
- 2.12 Rent: Private Sector Type I
- 2.13 Security of Tenure Type I
- 2.14 Statutory Tenancy Rights Type I
- 2.15 Repair and Improvement Grants Type I

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3 Money and Welfare Benefits Related Advice Competences – Foundation Knowledge

- 3.1 Administrative Structure of the Benefits and Tax Credits Systems – Type III
- 3.2 National Insurance Scheme Type III
- 3.3 Claims & Backdating Type III
- 3.4 Decision-Making, Disputes and Appeals Type III
- 3.5 Benefit & Tax Credit Overpayments Type III
- 3.6 Assessment, Initial Decision-Making & Holding Activity in Debt Cases Type III

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4 Money and Welfare Benefits Related Advice Competences – Specialist Areas

- 4.1 Means-Tested Benefits Type III
- 4.2 Universal Credit
 - 4.2 (a) Universal Credit- Type III
 - 4.2 (b) Housing Element of Universal Credit, Housing Benefit and Council Tax Reduction – Type III
- 4.3 Tax Credits Type III
- 4.4 Social Fund, Scottish Welfare Fund, Best Start Grant and Funeral Support Payment Type III
- 4.5 The Impact of Work on Benefits Type III
- 4.6 Benefits for Children Type III
- 4.7 State Pension Type III
- 4.8 Personal Independence Payment, Disability Living Allowance, Attendance Allowance & Scottish Disability Assistance Type III
- 4.9 Benefits for People who have Limited Capability for Work Type III
- 4.10 Benefits for Industrial Injury and Disease Type III
- 4.11 Benefits for Veterans Type III

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4 Money and Welfare Benefits Related Advice Competences – Specialist Areas Cont.

- 4.12 Carers Allowance and Carer's Assistance Type III
- 4.13 Jobseeker's Allowance- Type III
- 4.14 Benefits for Maternity, Paternity and Adoption Type III
- 4.15 Bereavement Benefits Type III
- 4.16 Benefits for People in Public Care Type III
- 4.17 Benefits for Students Type III
- 4.18 Benefits for People from Abroad and People Subject to Immigration Control Type III
- 4.19 Ancillary Benefits Type III
- 4.20 Financial Statements Type III
- 4.21 Liability for Debts, Extortionate Credit, Unfair Contract Terms, Unenforceable Debts, Creditor Malpractice, Codes of Practice, etc – Type III
- 4.22 Identifying & Agreeing Options in Debt Cases– Type III
- 4.23 Negotiating & Making Offers to Creditors Type III
- 4.24 Diligence, Diligence Stoppers and Court ProceedingsType III

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4 Money and Welfare Benefits Related Advice Competences – Specialist Areas Cont.

- 4.25 Bankruptcy & Trust Deeds- Type III
- 4.26 The Debt Arrangement Scheme- Type III
- 4.27 Recalls & Appeals against Court Decrees and Orders– Type III
- 4.28 Utility Debts Type III
- 4.29 Local and National Tax Debts Type III
- 4.30 Rent Arrears Type III
- 4.31 Mortgages and Secured Loans Type III
- 4.32 Civil and Criminal Fines and other Financial Penalties Type III
- 4.33 Business Debts Type I