SCOTTISH NATIONAL STANDARDS

Scottish Legal Aid Board

This is to certify that

AIRDRIE CITIZENS ADVICE BUREAU

is accredited to provide the following
types of advice and information
in the following topics until **11 November 2029**

TYPE II & III – HOUSING, WELFARE BENEFIT & MONEY DEBT

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Riaghaltas na h-Alba
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AIRDRIE CITIZENS ADVICE BUREAU

COMPETENCY ACHIEVED

2 Housing Specific Competences

2.1 Rent Arrears – Type III
2.2 Mortgages & Secured Loans – Type III
2.3 Help with Rent and Council Tax – Type III
2.4 Disrepair in Rented Housing – Type III
2.5 Housing Options – Type III
2.6 Discrimination in Housing – Type III
2.7 Eviction – Type III
2.8 Anti-Social Behaviour – Type III
2.9 Harassment and Illegal Eviction– Type III
2.10 Homelessness – Type III
2.11 Relationship Breakdown – Type III
2.12 Rent: Private Sector – Type III
2.13 Security of Tenure – Type III
2.14 Statutory Tenancy Rights – Type III
2.15 Repair and Improvement Grants – Type III

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COMPETENCY ACHIEVED

3 Money and Welfare Benefits Related Advice Competences – Foundation Knowledge

3.1 Administrative Structure of the Benefits and Tax Credits Systems – Type III
3.2 National Insurance Scheme – Type III
3.3 Claims & Backdating – Type III
3.4 Decision-Making, Disputes and Appeals – Type III
3.5 Benefit & Tax Credit Overpayments – Type III
3.6 Assessment, Initial Decision-Making & Holding Activity in Debt Cases – Type III

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COMPETENCY ACHIEVED

4 Money and Welfare Benefits Related Advice Competences – Specialist Areas

4.1 Means-Tested Benefits – Type III
4.2 Universal Credit
4.2 (a) Universal Credit– Type III
4.2 (b) Housing Element of Universal Credit, Housing Benefit and Council Tax Reduction – Type III
4.3 Tax Credits – Type III
4.4 Social Fund, Scottish Welfare Fund, Best Start Grant and Funeral Support Payment – Type III
4.5 The Impact of Work on Benefits – Type III
4.6 Benefits for Children – Type III
4.7 State Pension – Type III
4.8 Personal Independence Payment, Disability Living Allowance, Attendance Allowance & Scottish Disability Assistance – Type III
4.9 Benefits for People who have Limited Capability for Work – Type III
4.10 Benefits for Industrial Injury and Disease – Type III
4.11 Benefits for Veterans – Type III

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COMPETENCY ACHIEVED

4 Money and Welfare Benefits Related Advice Competences – Specialist Areas Cont.

4.12 Carers Allowance and Carer's Assistance – Type III
4.13 Jobseeker's Allowance– Type III
4.14 Benefits for Maternity, Paternity and Adoption – Type III
4.15 Bereavement Benefits – Type III
4.16 Benefits for People in Public Care – Type III
4.17 Benefits for Students – Type III
4.18 Benefits for People from Abroad and People Subject to Immigration Control – Type III
4.19 Ancillary Benefits – Type III
4.20 Financial Statements – Type III
4.21 Liability for Debts, Extortionate Credit, Unfair Contract Terms, Unenforceable Debts, Creditor Malpractice, Codes of Practice, etc – Type III
4.22 Identifying & Agreeing Options in Debt Cases – Type III
4.23 Negotiating & Making Offers to Creditors– Type III
4.24 Diligence, Diligence Stoppers and Court Proceedings – Type III

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COMPETENCY ACHIEVED

4 Money and Welfare Benefits Related Advice Competences – Specialist Areas Cont.

4.25 Bankruptcy & Trust Deeds– Type III
4.26 The Debt Arrangement Scheme– Type III
4.27 Recalls & Appeals against Court Decrees and Orders – Type III
4.28 Utility Debts – Type III
4.29 Local and National Tax Debts – Type III
4.30 Rent Arrears – Type III
4.31 Mortgages and Secured Loans – Type III
4.32 Civil and Criminal Fines and other Financial Penalties - Type III
4.33 Business Debts – Type III